Agenda

1. DCFS Background
2. Plan Development
3. 5 Keys to Transformation
DCFS Background

- Senate Bill 611 of the 1991 Legislative Session
- Duties officially transferred in 1993
- Currently 4 Major Systems
  - Child Welfare
  - Children’s Mental Health
  - Juvenile Justice
  - Victims of Crime
Plan Development

- Vision 2020 Process
  - Safe, Healthy, Thriving
  - Surveys
- 5 Major Themes
  - Assigned to agency leadership to develop
- Values
  - Governor’s Governing Values
  - System of Care
True to Our Values

• Integrity
• Service
• Optimism
• Collaboration
• Inclusiveness
• Action
• Leadership
System of Care Core Values

- **Family Driven & Youth Guided**: Strengths and needs of the child and family determine the types and mix of services provided.

- **Community Based**: Focus of services, as well as system management, rests with a supportive, adaptive infrastructure of structures, processes, and relationships at the community level.

- **Culturally & Linguistically Competent**: Agencies, programs, and services that reflect the cultural, racial, ethnic, and linguistic differences of the populations they serve to facilitate access to services and supports.
Five Keys to Transformation
The 5 Keys...

- Robust Community Engagement
- Mature Structure for 24-hour care
- Commitment to DCFS Team Member Success & Development
- Strong Exit Path for Families
- Program Centered Use of Data & Technology
Robust Community Engagement

• Desired Outcomes
  • Improve collaboration with common goals in each community
  • Increased Transparency
  • Quality, quantity, and diversity in engagement

• Key Actions
  • Assess current engagement – community mapping
  • Identify community engagement data
  • Active engagement
  • Feedback
  • Evaluation of success
Mature 24-Hour Care Structure

• Desired Outcomes
  • Sufficient placement options in each community to meet the identified needs of the children and youth

• Key Actions
  • Assess current structure design
  • Build regulatory or other framework for ideal structure
  • Focus on filling gaps
  • Strategic financing
  • Regular review and evaluation
Commitment to DCFS Team Member Success & Development

• Desired Outcomes
  • Recruitment and retention of well-qualified team members who can achieve satisfaction with their careers and workplace

• Key Actions
  • Streamline Recruitment
  • Effective Onboarding
  • Supervisor Development
  • Team Resource Development
  • Evaluation
Strong Exit Path for Families

• Desired Outcomes
  • Families can exit services, access supports, and utilize their skills to overcome challenges without returning to our systems involuntarily

• Key Actions
  • Review Involuntary Returns
  • Model Review and Adoption
  • Adopt Plan Approach
  • Financing Success
  • Evaluation
Program Centered Use of Data and Technology

• Desired Outcomes
  • All programs use data to guide practice and evaluate outcomes

• Key Actions
  • Data Inventory
  • Data Decisions
  • Report Improvement
  • Team Training and Support
  • Cultural Change
Battle Born Priorities

• Elevating Education
• Government Efficiency and Innovation
• Infrastructure, Energy, and Environment
• Improving Safety, Security, and Justice
• Expanding Economic Opportunity & Growing a Skilled Workforce
• Promoting Healthy & Resilient Communities
Strategies for Success

• Tools and resources for DCFS team members to incorporate the plan into their every day work

• Transparency with benchmarks

• Aligning new requests for action with the most appropriate key
Questions