



Servicecamp New User

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Create Servicecamp Account (User)

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This article applies to TeamViewer Servicecamp customers.

This manual will guide you step by step through the process of creating a new Customer account on the user end.

When creating a user account for Servicecamp, an account can be created by staff, or the user can create their own account at the following address.

<https://dcfs3.servicecamp.com/>

Welcome to Servicecamp
TeamViewer Service Desk solution

TeamViewer
servicecamp

Sign In Sign Up

If you already have a TeamViewer account, login via 'sign in'.

Email
email@example.com

Password
Password

Keep me signed in

Sign In


[Forgot password?](#)

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After the page has loaded, a user can click the tab to use "Sign Up" instead.

Get started free

TeamViewer Service Desk solution



TeamViewer
servicecamp

[Sign In](#) [Sign Up](#)

If you already have a TeamViewer account, login via 'sign in' instead of creating another account.


Email

Your name

Password

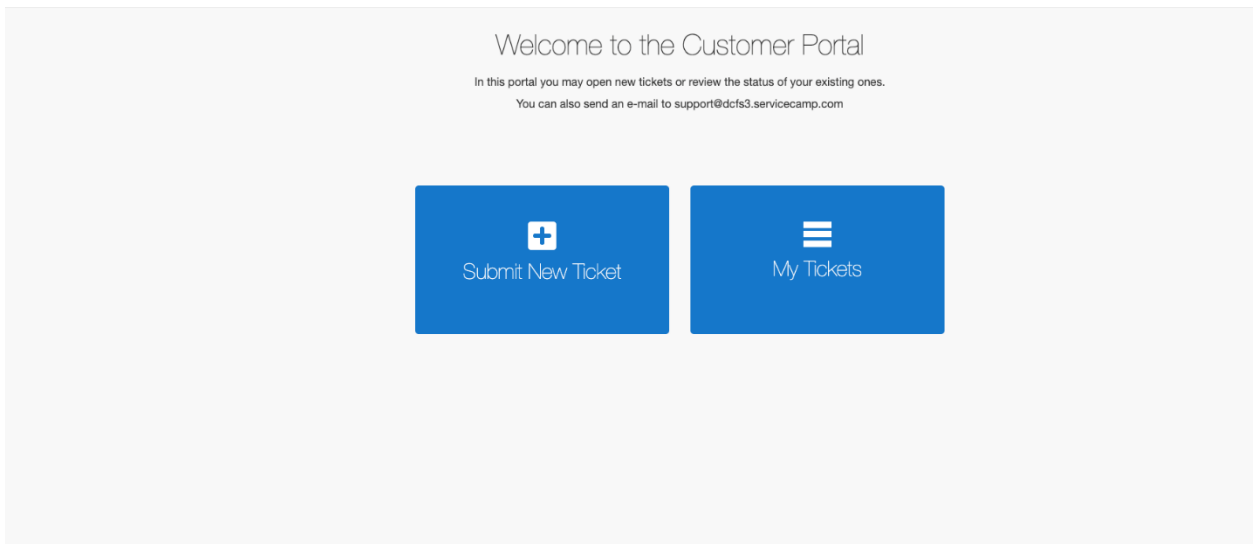
[I have read and accepted the EULA and DPA](#)

Your email address will also be subscribed to our newsletter. For details see our [Privacy Policy](#). [i](#)

I'm not a robot 
reCAPTCHA
Privacy - Terms

[Sign Up](#)

The user must enter name, e-mail, password, agree to the EULA and DPA and confirm the Captcha.



Then the user will login to the following screen. This screen allows the user to Submit a New Ticket or track existing tickets.

The preferred method for submitting and monitoring tickets is in this portal but users may also submit a ticket by e-mailing support@dcfs3.servicecamp.com. When a user e-mails this address, a generic ticket will be automatically created for Staff to update with the contents of the e-mail.

This user friendly menu allows you to track and update tickets.

Submit a Ticket using Service Camp.



Welcome to the Customer Portal

In this portal you may open new tickets or review the status of your existing ones.
You can also send an e-mail to support@dcfs3.servicecamp.com



There are Two ways to Submit tickets using Service Camp.

1. The first is by clicking “Submit New Ticket”

The next screen will display inboxes. *The names and appearances of inboxes may change over time.*

Submit your request below



DCFS Support

This inbox is for all the incoming email ticket requests.



Hardware

Desktop, Laptop/Tablet, Monitor, Printer/Scanner, Phones, Server, Network Equip.



Software

Software List



UNITY

Problems with Unity



Avatar

Problems with Avatar



Website

Posting to Website



Work Orders

HR Work requests

If you Do not know which inbox to use, just use DCFS Support and they will help you.

Then you will be prompted to fill out a form, make sure to fill out all the Required fields.

2. You can also send an e-mail to support@dcs3.servicecamp.com

It is advised to fill out the first form to expedite your ticket.