

**STATE OF NEVADA  
DEPARTMENT OF HEALTH & HUMAN SERVICES  
DIVISION OF CHILD & FAMILY SERVICES**



**UNITY MODERNIZATION  
NEEDS ASSESSMENT PROJECT  
STATUS UPDATE**

UNITY is the Unified Nevada Information Technology for Youth, the Statewide Child Welfare Case Management Information System

JULY 18, 2024

# AGENDA

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# BACKGROUND



# HISTORICAL BACKGROUND & CURRENT STATE

- The State of Nevada, Division of Child and Family Services, hereinafter referred to as “DCFS”, has engaged in a long-term effort to modernize its statewide legacy electronic child welfare case management information system, Unified Nevada Information Technology for Youth “UNITY”.
- UNITY serves as the official repository for case records of all children and families receiving services from child welfare agencies across the State. With over 1,600 users from State-affiliated entities relying on the application, it plays a critical role in managing and accessing vital information.
- The current state of the application has several limitations; which include but not limited to:
  - Expensive to maintain due to old technology
  - Not user-friendly
  - Difficult/impractical to adapt to new changes in regulations and requirements
  - Over 25 years old system



# BACKGROUND – FUTURE STATE

- As part of our ongoing commitment to innovation and excellence, we are embarking on an application modernization initiative to transform our legacy system into a cutting-edge, cloud-based solution and to be in compliance with federally mandated requirements of Comprehensive Child Welfare Information System “CCWIS” Regulations.
- This effort aims to provide a state-of-the-art customer centric solutions for our DCFS stakeholders that:
  - Enhances user experience
  - Improves efficiency
  - Increases scalability
  - Expands functionality
  - Enhances reporting capabilities
  - Complies with federal CCWIS regulations
- DCFS is currently in the process of conducting the Needs Assessment phase of its UNITY Modernization Project. This phase encompasses:
  - A systematic approach to collecting system requirements
  - Utilizing Enterprise Architecture to visualize a modernized UNITY framework
  - Active participation in weekly Functional Area Workshops to ensure a comprehensive understanding of needs and requirements




# SCOPE OF ENGAGEMENT



# PROJECT SCOPE

DCFS is engaged in initial planning and analysis for the long-term UNITY modernization effort. The Project scope is focused on four primary areas.



**Business Process Flow Documentation & Analysis**

Leverage Enterprise Architecture and Business Process Redesign methodologies and best practices to address current state pain points and achieve a future state vision.



**Comprehensive Requirements Document**

Detailed outline of functional and non-functional requirements that will be used to shape a future solution.



**Alternative Analysis & Cost Benefit**

Provide a foundation of knowledge through market insights, cost modeling, and gap analysis.



**Implementation Roadmap & Support Activities**

Guide DCFS into next phase and provide business initiatives to position DCFS for future changes.



# DELIVERABLES, TIMELINE & STATUS





# PROJECT CURRENT STATUS

- The UNITY modernization journey commenced on May 9th, 2024, with a Project kick-off meeting, followed by two sets of Visioning and Guiding Principles workshops with the executive teams.
- The initial workgroup session, centered around Intake Functionality, took place on May 29th, 2024.
- Subsequent workshops have successfully covered various functional areas, including Assessment, Case Management, Case Review and Medical Case Management/Treatment.
- Our focus has now shifted to the Foster Care Services workshop, where we are exploring Licensing and Resource Availability.



# DELIVERABLES & TIMELINE

May	June	July	August	September	October	November	December
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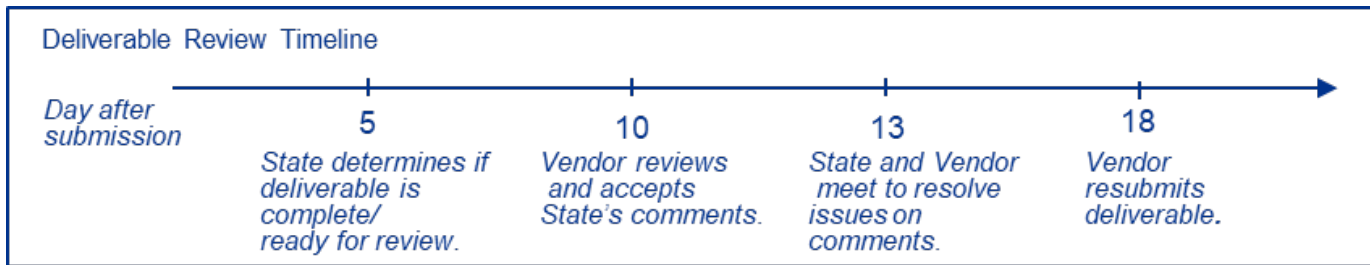
**Project Delivery: Project Meetings & Status Reports**  
*Attendance of Scheduled Meetings, Project Kickoff, Project Plan*

**Business Process Flows**  
*Process Flows*

**Requirements**  
*Requirements Matrix, Requirements*

**Alternatives & Cost Benefit Analysis**  
*Alternatives, Gap, & Cost Benefit Analysis, Recommendations*

**Implementation Roadmap & Support**  
*Tech Design Roadmap, Knowledge Transfer*



# KEY METRICS

9

Months

10

Deliverables

20

Functional Areas

24

Workshops Scheduled\*



Workshops Completed

98

Workshop Participants\*

102

Workshop Hours\*

67

Models Confirmed\*

Model Breakdown\*

8

Context Models

59

Process Models

795

Requirements Confirmed\*



*\*To Date*

# FUNCTIONAL AREAS ADDRESSED



## Legend:



Current Topic



Upcoming Topics



Completed topics

