### <u>INTEGRATING NEVADA;</u> <u>SUPPORTING PARTNERSHIPS;</u> <u>IMPROVING</u> RESULTS; <u>EFFECTUATING SUCCESSES</u>

**INSPIRES** 

#### ন্ত্র

### ENHANCED RESOURCE GUIDELINES

Improving Court Practice in Child Abuse and Neglect Cases



### B. One Family-One Judge Case Assignment and Calendaring

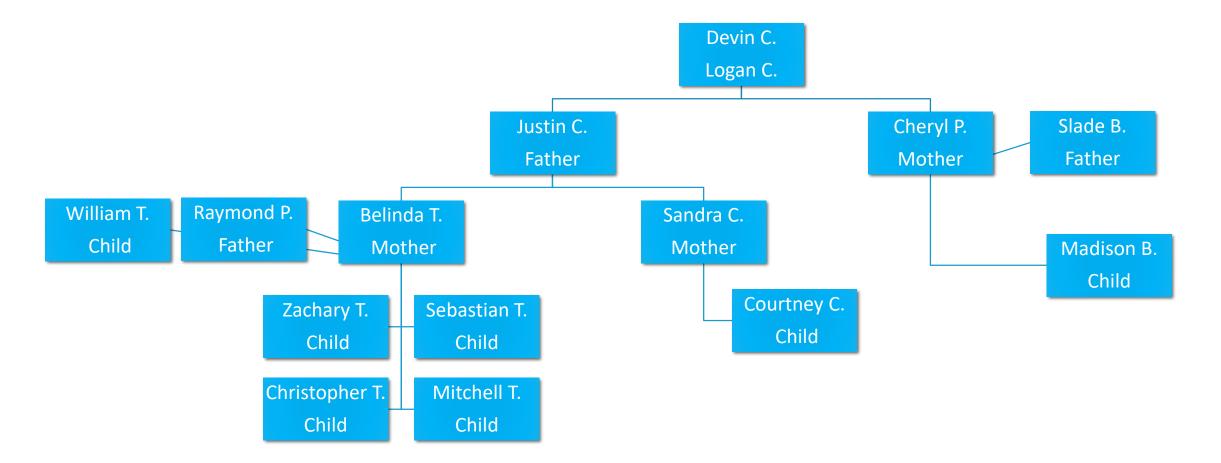
One of the key principles of permanency planning<sup>10</sup> discussed in the Introduction section is that judges must provide fair, equal, effective, and timely justice for children and their families throughout the life of the case. Through frequent and thorough review, judges must exercise their authority to order and monitor the timelines, quantity, quality, and cultural responsiveness of services for children and families. Judges must oversee families' progress toward ameliorating the issues that brought them to the attention of the court and oversee progress toward safety, permanency, and well-being for children. To do this, judges have to ensure that there is communication, collaboration, and cooperation among all courts handling cases involving any given family. It is the position of the NCJFCJ that all of these judicial responsibilities are best accomplished by the same judge overseeing all cases, tegardless of case type (juvenile, family, criminal, civil) impacting the care, placement, and custody of the child in a one family-one judge/judicial officer case assignment and calendaring system.<sup>28</sup>

A one family-one judge system encourages judges to take ownership in and maintain active oversight of their cases. Under this case assignment system, children and families have the same judge for the life of all cases in which any member of the family is involved. A single incident may generate numerous cases involving dependency, delinquency, criminal, civil protection order, and others. Having the same judge preside over all hearings ensures orders related to the child throughout the case will be informed by a thorough understanding of the history, decisions, challenges, and successes in each case, as well as enables a full analysis of reasonable efforts based on all available information. Such a system makes certain that the agency is treating the family holistically and moving forward to achieve permanency for the child. When cases are heard in multiple courts by multiple judges, conflicting court orders and failure to share information among all involved creates havoc for families.

## Complicated Systems & Processes



## Complicated Family Trees



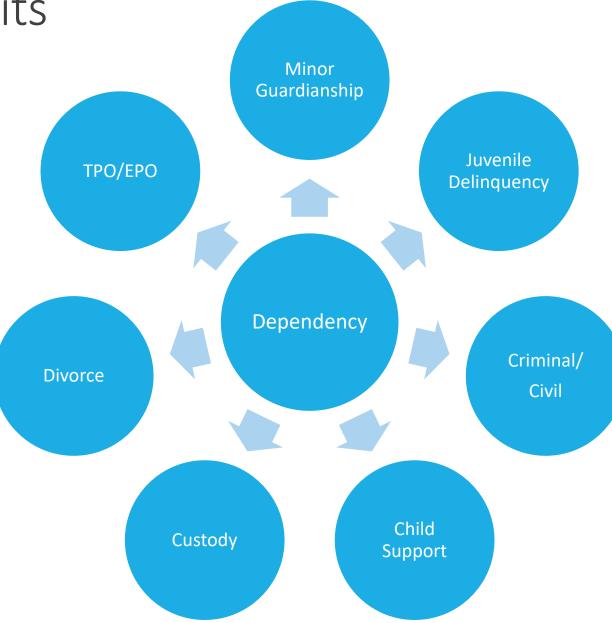
- a. Eight dependency cases over all the children;
- b. Five children involved in family drug court;
- c. Three juvenile delinquency cases;
- d. Two minor guardianship cases;
- e. One criminal case against Mother;
- f. Three criminal cases against Father;
- g. Three child support cases involving Father;
- h. A termination of parental rights case involving Father;
- i. A paternity case involving Father;
- j. Five protection order cases involving Father; and
- k. A protection order case involving Mother.

# Coordinated Court Case Management?

#### None/ad hoc

- 26 different cases, 4 active, with at least 11 different judges and one specialty court.
- Multiple community partners assisting families to meet different goals, few of whom coordinate services in any way.
- Is there any wonder this family calls into question the legitimacy of our system?
- Are we setting families up to fail or contributing to their failure?

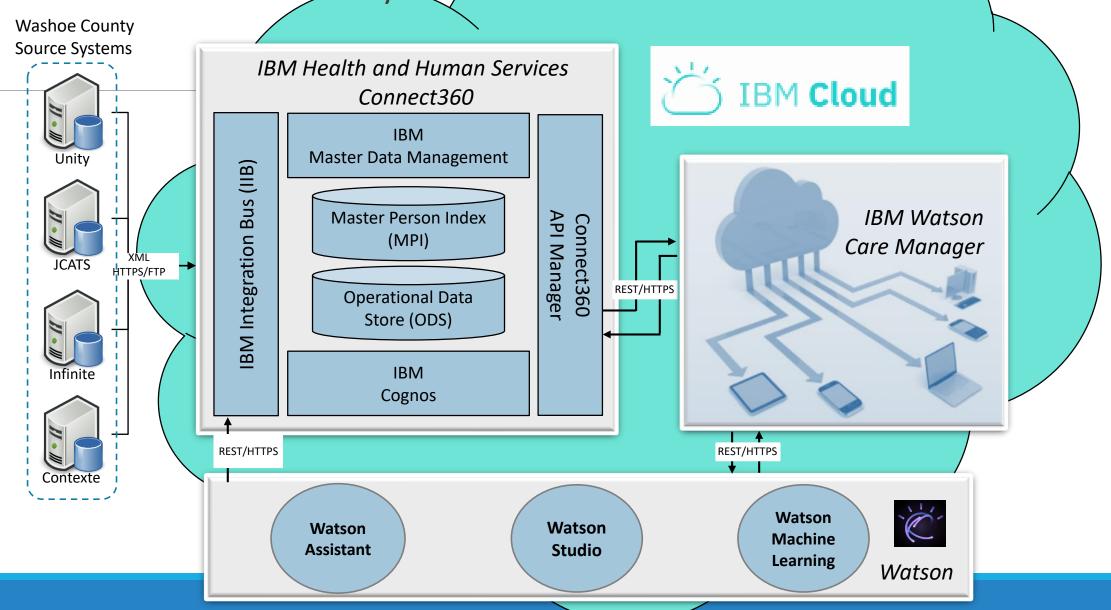
## Where INSPIRES fits



Vision	Key Needs
To improve the lives of juveniles, and their families, in the dependency and delinquency systems by collating and sharing information, identifying and managing targeted services, and providing earlier interventions to achieve successful outcomes, so they do not return to court.	<ul> <li>Multidisciplinary Team (MDT) collaboration</li> <li>Data Sharing – common integration hub</li> <li>Single View of the Juvenile</li> <li>HSA Caseworker mentor – Al assistant</li> <li>Advanced analytics for improved outcomes</li> </ul>
<ul> <li>HHS Connect360 – secure data integration</li> <li>Watson Care Manager – collaboration UI</li> <li>3 Initial Sources – Unity, JCATS, Contexte</li> <li>Project Timeline – May 28<sup>th</sup> - September 27<sup>th</sup></li> <li>Advanced analytics for improved outcomes</li> </ul>	<ul> <li>Medical Services</li> <li>Search &amp; Lookup</li> <li>Capture Consent</li> <li>Assessments</li> <li>Establish MDT</li> <li>Manage Care Plans</li> <li>Search &amp; Lookup</li> <li>Manage Care Plans</li> </ul>

Integrating Nevada - Supporting Partnerships - Improving Results - Effectuating Successes

## Washoe County INSPIRES Architecture



		Sum	mary	Share Care Plan Customize Summary 🔿 ᠀
	$\wedge$ Care Team Safety Concerns $\rightarrow$		^ Notes Highlights	$ ightarrow$ $\land$ Care Team $\oplus$ $\Rightarrow$
Joe Samuels 27 Years	Dangerous Living Conditions. 6th St Bridge visit requires appropriate footwear - lots of drug	$\wedge$ Goals $\rightarrow$		Daniel Smith Peer Recovery Coach
3/3/1992 Male	paraphenalia on ground including used sharps	Healthy Coping Mechanisms	E Month	× <u>555-555655</u>
Priority: Medium		In Place	All Last updated on 1/9/2019, 3:11 PM	Katie Keating Integrated Care Social Worker
Connect	$ \wedge $ Integrated Services $ \rightarrow $	Satisfactory 11/1/2018	A Edna	Mr. Ian Carlson
ctions $\checkmark$	Medicaid Application: Yes, Medicaid ID: CA-9087546498	Obtain Identification	Emergency Room	Housing Specialist 970-939-9239
ddress	Medicaid? No. ID:	Ensure Food Security	ộ food	Ms. Mary Beth Sanders Clinician
th St. Bridge, anta Rosa.	Medicaid? No, 1D:	Ensure Food Security		970-312-8391
alifornia		Stable Housing	将 Vincent	$\wedge$ Places Frequented $\rightarrow$
hone	Current Actions		meals	Homeless Services Center, Last
inknown	Obtain Photo ID from DMV	Adequate Home and Person- al Safety	将 Joe	seen here on: 8/9/2018. Joe tends to show up here near the end of
rograms ornerstone	2/4/2019		Å Father	the week especially when he's having a good week. Harder to find the worse things are going.
ntegrated Care	Volunteer at Riverside SPCA 10/30/2018	$ \wedge $ Assessments $ \oplus  \rightarrow $		
	••••	SDOH	∧ Conditions	ightarrow $ ightarrow$ Protective Factors $ ightarrow$
	Housing Stabilization Pro- gram 7/24/2018	Housing Instability Measure Homeless 10 Food Insecurity Measure	Anxiety depression	Recovery History. Joe is able to string together periods of sobriety when other needs are adequately.
	Obtain Birth Certificate	Severe Nutrition Needs 20 Interpersonal Safety Measure	PTSD - Post-traumatic stress	met. Housing is key to this.

Main Panel

Name	First Name		^			
				v Demographics		
Date of Birth	mm/dd/yyyy 📾					
Gender		~		<ul> <li>Extended Demographics</li> </ul>		
Identification		~				
	Identification Number			<ul> <li>Public Assistance Programs - N</li> </ul>	No Records	
Phone Number	919-444-2222			✓ Justice Data - No Records		
Email Address				<ul> <li>Justice bata - No Records</li> </ul>		
SSN	Last four digits			<ul> <li>Alcohol and Drug History - No</li> </ul>	Records	
Search Type	All	$\mathbf{\vee}$				
	Search			<ul> <li>Physical Health Information</li> </ul>		
Search Results           Name *         Registered *	Address - Date of Birth	<ul> <li>Phone - Sta</li> </ul>	tus -	^ Mental Health Information		
V Lemon Julce No	1234 4/12/1991	919-444-2222	103 ·	LAST DATE OF SERVICE	TYPE OF SERVICE	INSURANCE PROVIDER
Cernon Juice No	Horseshoe	919-444-2222		2017-08-13	Rehab	County Rehab
	street , Peyton,, VA, 22033			STAFF ID George	DIAGNOSIS Pending	DIAGNOSIS ACTIVE DATE 2016-08-13
A Lyle Longhorn Yes	34 Main Street 11/11/1991 , Goyle, FL, 33829	919-444-2222 Act	hve 🖺	DIAGNOSIS INACTIVE DATE	NUMBER OF 24 HOUR PSYCHIARTIC STAYS IN PAST 30 DAYS	NUMBER OF EMERGENCY MHS STAYS IN PAST 30 DAYS
				2018-08-13	5	2
Gender Male				MENTAL HEALTH MEDICATION IN PAST 30 DAYS	MENTAL ILLNESS DIAGNOSED	HISTORY OF SUICIDE ATTEMPTS
Age 27				No	No	4
Email Address Lyle@exan	nple.com					
			· · ·			
			Cancel			Clos
				ata Pan		

< Back			Cornerstone	C
¥ Р	redications	U OT 3	Health Leads Social Needs Screening Toolkit Repeat	Details Prin
~ ⊦	lealthy Behaviors	0 of 3		* Required Field
∨ P	sychosocial and Functional	0 of 6	In the last 12 months, did you ever eat less than you felt you should because there wasn't enough food?	
~ S	icreenings	0 of 12	Yes	
	Depression Screening (PHQ-2)	:	⊖ No	
	Depression Screening (PHQ9)	:	In the last 12 months, has your utility company shut off your service for not paying your bills?	
	Fall Risk Screening (MAHC-10)	:	○ Yes	
	GAD-2	:	No	
	Anxiety Screening (GAD-7)	:	Are you worried that in the next 2 months, you may not have stable housing?	
	Berg Balance Scale	:	O No	
	LACE Index Tool	:	Do problems getting child care make it difficult for you to work or study?	
	Geriatric Functional Assessment	:	⊖ Yes	
	Short IQCODE Screening	:	No     Not Applicable	
	COPD Symptom Management	:	In the last 12 months, have you needed to see a doctor, but could not because of cost?	
	Opioid Risk Tool	:	Yes	
	Health Leads Social Needs Screenir		○ No	

### **Assessments Panel**

Q

Joe Samt 27 Year 3/3/199 Male Priority: Me @ Connel Actions ~ Address 6th 5t. Bridge, Santa Rosa, California Phone Unknown Programs Correstone

Joe

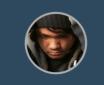
6th St. Bi Santa Ro California Phone Unknowr Program Cornersta Integrate

	Summary Plan V Programs V	Data History $\lor$ Team $\lor$			
		Plan		New Budget	C ()
	Activities $\bigcirc$ 2 $\oplus$	Activities			
amuels	⊚ Goals 🖓 o ⊕	∧			
Years /1992 Male	Healthy Coping Mechanisms In Place 団 1 番 1	Showing 3 of 3 Show Open			Ŧ
/: Medium	Adequate Home and Personal Safety	Name	Provider	Status	
Connect	<b>≜</b> 1	<ul> <li>Individual Counseling</li> </ul>		Ended on 1/25/2019	:
,	Stable Housing	✓ Hot Meals		Ongoing	:
	@ 1	✓ Group Counseling	Families First	Ongoing	:
ge,	Ensure Food Security	∧ ∧ Actions for Joe 4 open			
	Obtain Identification	Showing 4 of 4 Show Open			Ŧ
	A Barriers +	Name	Status	Progress	
		✓ Obtain Photo ID from DMV	Ongoing		:
e Care		<ul> <li>Volunteer at Riverside SPCA</li> </ul>	Ongoing	$\bullet \bullet \bullet \circ \circ$	:
		✓ Obtain Birth Certificate	Ongoing	$\bullet \bullet \bullet \circ \circ$	I
		✓ Complete Homelessness Affidavit	Ongoing		:
		へ 将 Care Team Actions 3 open			
		Showing 3 of 6 Show Open			Ŧ
	Act	ivities Pan	el		

## Main Panel

→ Care Team Safety Concerns → Joe Samuels 27 Years 27 Years 27 Years		$ \wedge $ Notes Highlights $ \rightarrow $	$\wedge$ Care Team $\oplus$ $\rightarrow$		
27 Years Dangerous Living Conditions. 6th St Bridge visit requires appropriate footwear - lots of drug					
27 Years St Bridge visit requires appropriate footwear - lots of drug		📄 🕀 🛤 🕴 🅅 🖈	Daniel Smith		
appropriate rootwear - tots of utug	$\wedge$ Goals $\rightarrow$	🗐 🕀 🛤 🕴 🕅 ★	Peer Recovery Coach		
3/3/1992 paraphenalia on ground including		[III] Month V	555-555655		
Male used sharps Priority: Medium	Healthy Coping Mechanisms In Place		Katie Keating		
		All Last updated on 1/9/2019, 3:11 PM	Integrated Care Social Worker		
$\bigcirc$ Connect $\land$ Integrated Services $ ightarrow$	Satisfactory 11/1/2018	務 Edna	Mr. Ian Carlson		
			Housing Specialist		
ons V Medicaid Application: Yes, Medicaid ID: CA-9087546498	Obtain Identification	ဂို Emergency Room	970-939-9239		
			Ms. Mary Beth Sanders		
Medicaid? No, ID:	Ensure Food Security	ဂို food	Clinician 970-312-8391		
St. Bridge, ta Rosa,					
fornia	Stable Housing	侪 Vincent			
ne	5	γ meals	$\wedge$ Places Frequented $\rightarrow$		
ne   Current Actions	Advante Henry and Damas	ү шеагэ	Homeless Services Center, Last		
Obtain Photo ID from DMV	Adequate Home and Person- al Safety	ጽ Joe	seen here on: 8/9/2018. Joe tends to show up here near the end of		
grams 2/4/2019			the week especially when he's having a good week. Harder to find		
volunteer at Riverside SPCA		<b>Å Father</b>	the worse things are going.		
grated Care 10/30/2018	$$ Assessments $$ $\oplus$ $$ $$				
•••••	22.01/		$\wedge$ Protective Factors $\rightarrow$		
Housing Stabilization Pro-	SDOH Housing Instability Measure	$\wedge$ Conditions $\oplus$ $\rightarrow$			
gram	Housing Instability Measure Homeless 10		Recovery History. Joe is able to		
7/24/2018	Food Insecurity Measure	Anxiety depression	string together periods of sobriety when other needs are adequately		
Obtain Birth Certificate	Severe Nutrition Needs 20		met. Housing is key to this.		

## **Assessments Panel**



Joe Samuels

27 Years 3/3/1992 Male Priority: Medium

Connect

Actions  $\checkmark$ 

Address 6th St. Bridge, Santa Rosa, California

Phone Unknown

Programs

Cornerstone

**Integrated Care** 

Sum	mary Plan $\vee$ Programs $\vee$	Data	History $\checkmark$ Team $\checkmark$	
< в	ick		Cornerstone	?
$\sim$	Medications	U 0T 3	I Health Leads Social Needs Screening Toolkit Repeat Details Pri	int
$\sim$	Healthy Behaviors	0 of 3		
$\sim$	Psychosocial and Functional	0 of 6	* Required Field In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	1
^	Screenings	0 of 12	Yes	- 1
	Depression Screening (PHQ-2)		○ No	1
	Depression Screening (PHQ9)	:	In the last 12 months, has your utility company shut off your service for not paying your bills?	1
	Fall Risk Screening (MAHC-10)	:	⊖ Yes	
	GAD-2	:	No	. I
	Anxiety Screening (GAD-7)	:	Are you worried that in the next 2 months, you may not have stable housing?	ш
		•	Yes	11
	Berg Balance Scale	:	○ No	
	LACE Index Tool	:	Do problems getting child care make it difficult for you to work or study?	1
	Geriatric Functional Assessment	:	⊖ Yes	
	Short IQCODE Screening	:		
			Not Applicable	
	COPD Symptom Management	:	In the last 12 months, have you needed to see a doctor, but could not because of cost?	
	Opioid Risk Tool	:	Yes	
	Health Leads Social Needs Screeni	ng	Ο Νο	
~	Chronic Condition Management	0 of 16	In the last 12 months, have you ever had to go without health care because you didn't have a way to get there?	

## Program Data Panel

arch Clients				?	⊗ Virtual Client R	ecord: Lemon Juice	$\otimes$
Name	First Name				^		
	Last Name				✓ Demographi	cs	
Date of Birth	mm/dd/yyyy						
Gender		~			✓ Extended De	emographics	
Identification		~				tance Programs - No Records	
	Identification Numb	ber			✓ Public Assist	tance Programs - No Records	
Phone Number	919-444-2222				✓ Justice Data	- No Records	
Email Address					· Gustice Data		
SSN	Last four digits				✓ Alcohol and	Drug History - No Records	
Search Type	All	×	•				
	Sea	arch			✓ Physical Heat	alth Information	
Search Results	Address 👻	Date of Birth 💌	Bhone -	Status 🔻	^ Mental Heal	th Information	
-					LAST DATE OF SERVI	ICE TYPE OF SERVICE	INSURANCE PROVIDER
Lemon Juice No	Horseshoe	4/12/1991	919-444-2222		2017-08-13	Rehab	County Rehab
	street , Peyton,,				STAFF ID	DIAGNOSIS	DIAGNOSIS ACTIVE DATE
	VA, 22033					Donding	
Lyle Longhorn Yes	VA, 22033 34 Main Street , Goyle, FL,	11/11/1991	919-444-2222	Active	George		
Lyle Longhorn Yes	VA, 22033 34 Main Street	11/11/1991	919-444-2222	Active 🔛		-	
Lyle Longhorn Yes Gender Male	VA, 22033 34 Main Street , Goyle, FL,	11/11/1991	919-444-2222	Active 🔝	DIAGNOSIS INACTIV	ZE DATE NUMBER OF 24 HOUR PSYCHIARTI STAYS IN PAST 30 DAYS 5	C NUMBER OF EMERGENCY MHS STAYS IN PAST 30 DAYS
	VA, 22033 34 Main Street , Goyle, FL, 33829	11/11/1991	919-444-2222	Active	DIAGNOSIS INACTIV 2018-08-13 MENTAL HEALTH ME	ZE DATE NUMBER OF 24 HOUR PSYCHIARTI STAYS IN PAST 30 DAYS 5	C NUMBER OF EMERGENCY MHS STAYS IN PAST 30 DAYS 2

# **Activities Panel**

