

**Magellan of Nevada**  
**Connect Nevada Program Updates**  
**As of 5/31/24**

**PROVIDER NETWORK DEVELOPMENT**

- **9** providers that are providing full CANS and psychosocial assessments
- **2** providers providing IHBT services
  - **4 more** in contracting/credentialing process; offering single-case agreements in the interim
- **4** provider groups with **14** individuals providing respite services
- **3** provider groups with **12** individuals providing Youth Peer Support
- **Net new providers** Magellan has brought to Nevada
  - Brought **2 new providers** to Nevada to offer **assessments**
  - Brought in **1 new provider** to offer **Youth Peer Support** via telehealth in NV (**6 YPSS**); they want to hire on-the-ground staff here
  - In contract negotiations with **3** national provider groups to offer **IHBT** services in Nevada via telehealth
- Magellan has developed **new services** with existing Nevada providers
  - Contracted with **3** Nevada-based providers who hadn't previously offered respite services in the state
  - Initiating contract discussions with **2** additional Nevada-based providers who hadn't previously offered respite
  - In discussions and negotiations with **3** Nevada-based providers to provide IHBT services (evidence-based practices) for Connect Nevada program youth.

## **MEMBER STORIES**

Our HFWCC has been working with an adopted youth (11 years old) and his family for just over a month. She facilitated their first Wraparound Team meeting in May, and it was incredible! The adoptive mother wanted to hold their Wraparound Team meeting as soon as possible after the youth was enrolled, but what made it incredible was the number of supportive people in their lives who participated in that meeting. Their Wraparound team includes the youth's adoptive mother, adoptive father, sibling, school principal, assistant principal, their therapist, Foster Kinship representative, an aunt, an uncle, the youth's maternal grandmother and paternal grandmother! The youth participated as well. Together they discussed their family vision, their family story, and developed a crisis plan. The team was able to identify the Wraparound Team's vision and goals. Each team member expressed their roles and how they would like to and will continue to support the family. Each member identified their personal strengths that will contribute to the youth's support system. He is transitioning to middle school next year, so the principal and assistant principal are in the process of implementing an IEP or 504 plan to help support him in school. His elementary school and family believe that having these accommodations in place will greatly benefit the youth's education and contribute to his success. The meeting was so impactful, that some of the team members asked for additional information about the Connect Nevada program so they could share this resource with other families.

A young boy (7 years old) was referred to the Connect Nevada program during a crisis while under his mother's care. She was concerned about his aggressive behaviors and felt unequipped to provide the care he needs. Initially, she was seeking services for ABA, respite, and medication management, so our HFWCC provided her with resources including a provider that could help with her son's medication management. He was able to get in quickly and that has helped to reduce some of his aggressive behaviors. Then our HFWCC assisted her with finding a mobile ABA service – every other ABA provider she reached out to had an extensive waitlist. Once

the youth and his mom had the community supports they needed, he was enrolled in the Connect Nevada program, and now has the support of his Wraparound Team and is receiving respite care through a Magellan-contracted provider. Mom has reported that his behaviors have become manageable, which allows her to feel supported and empowered to confidently help her son.

A family was living in a shelter and struggled with systems involvement. Mom was feeling overwhelmed and upset, and wanted to help find supports for her daughter (11 years old). She was at the point where she was going to call the mobile crisis response team. After talking with her for a bit, and listening to their story, mom said she thought her daughter would benefit from the Connect Nevada program and therapy. Our HFWCC worked closely with the family to get the daughter set up with one of our providers for telehealth appointments since they were living in a shelter and didn't have transportation, and we've set up her wraparound team. By being there for mom and her daughter, we helped to prevent a youth from being placed in a facility or residential treatment center. They still struggle, but they have hope and are engaged with the program.

Our HFWCC is working with a family that includes a youth (14 years old) who rarely opens up to anyone about her feelings and needs. During the initial meeting to do her brief CANS to determine her eligibility, our HFWCC was able to connect with her on a level the family hadn't seen before, just allowing the youth to vent and talk while she listened without judgement. After that meeting, mom told our HFWCC that she was the first person her daughter has been open to talking to. They are building rapport and trust, and it is making a significant impact on this family. The family shared that they are grateful to the Connect Nevada program for helping them to identify all of the tools and resources they need to support their daughter and equip her and the family with skills to help her manage her struggles more effectively.

## REFERRALS

- Magellan of Nevada has received **213** referrals since going live on 2/1/24
  - 201 in Clark County
  - 4 in Elko County
  - 8 from other Nevada regions
- Referrals have come from
  - Clark County Department of Family Services (DFS) – 116
  - Parents/Caregivers – 42
  - Providers and schools – 17
  - Other systems (DCFS, Probation/Parole/Juvenile Justice) – 9
  - In-state facilities – 6
- Referrals made represent youth eligible based on the following criteria:
  - At risk of an out of home placement – 54
  - At risk of relinquishment – 35
  - Involvement in multiple child-serving systems – 29
  - RTC or in-patient setting – 9
  - 65 were noted to meet multiple categories

## ENROLLMENT

- Total enrollment into the Connect Nevada program is **154**
  - 149 are enrolled from Clark County
  - 5 are enrolled from Elko
- Enrollment by Levels of Care
  - 65 enrolled in High Fidelity Wraparound services
  - 22 enrolled in Intensive Care Coordination
  - 44 enrolled in Targeted Care Management
  - 44 have been confirmed to be eligible for the program, and are awaiting a decision on the level of care
- Enrollment by age
  - 28 (or 18%) are 3 to 5 years old
  - 32 (21%) are 6 to 10 years old
  - 21 (14%) are 11 to 12 years old

- 72 (47%) are 13 to 17 years old
- 1 (< 1%) are 18 to 20 years old
- Authorizations for supplemental services
  - 3 families/caregivers have opted in to **IHBT** services
  - 5 youth have opted in to receiving **Youth Peer Support**
  - 25 families/caregivers have opted in to receiving **respite** services
  - Magellan has made 32 referrals for **Family Peer Support** to Nevada PEP