



DEPARTMENT OF HEALTH AND HUMAN SERVICES

DIVISION OF CHILD AND FAMILY SERVICES
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PUBLIC NOTICE

NEVADA COALITION TO PREVENT THE COMMERCIAL SEXUAL EXPLOITATION OF CHILDREN: EXTERNAL ENGAGEMENT SUBCOMMITTEE DRAFT MINUTES

DATE: Thursday, August 12, 2021

TIME: 10:00 am – 11:30 am (or until adjournment)

VIDEO CONFERENCE: [Click here to join meeting](#)

TELECONFERENCE: 1-775-321-6111 CONFERENCE ID: 772 437 315#

Supporting materials may be obtained online at

<https://dcfs.nv.gov/Programs/CWS/CSEC/2021MeetingsAndAgendas/>

Members of the public may hear and observe the meeting, and participate in the meeting by video, phone or in person. Members of the public may also provide live public comment during the public comment sections of the agenda. If members of the public desire to provide a pre-recorded public comment for a meeting, it must first be authorized before the meeting by the public body. For virtual meetings, all voting members must keep their cameras on per AB253.

- *Items may be taken out of order, may be combined for consideration by the public body, and/or may be pulled or removed from the agenda at any time to accomplish business in the most efficient manner.*
- *“For Information” items are informal in nature and may include discussion and ideas*
- *“For Possible Action” items may be voted on or approved by members of the subcommittee.*

1. Call to Order, Roll Call, Establish Quorum- Melissa Holland, Jessica Halling

Members Present: Esther Brown, Jessica Halling, Eileen Hough, Brigid Duffy, Brenda Sandquist, Holly Gibbs, Lauren Boitel, Ryan Gustafson, Brittany Hopballe, Pauline Salla

Members Absent: Melissa Holland, Nicole Reilly, Brennan Paterson, Det. Wes Leedy, Heather Hughes, Michael Bartel, Stacey Scott

DCFS Support: Esther Rodriguez-Brown, Lorena Bojorquez

Guests: Paul Thornton, David Poyner, Jennifer White, Lisa Martin, Sarah Dearborn, Guy Girardin, Carin Hennessy, Dr. Tiffany Tyler-Garner

Roll call was taken and quorum was established.

2. Public Comment and Discussion *(Action may not be taken on any matter brought up under this agenda item until scheduled on an agenda for a later meeting)*

Ryan Gustafson informed the Committee that Heather Hughes has taken a job in California and will no longer be a member of the Committee, he will be in contact with Esther Rodriguez-Brown on a possible replacement.

No further discussion on this item.

3. For Possible Action: Review and Approval of June 10, 2021 Meeting Minutes- Melissa Holland, Jessica Halling

Esther Brown opened the floor to discussion or corrections of the minutes.

Action: A motion was made by Brigid Duffy to approve the June 10, 2021 Meeting Minutes, Eileen Hough seconded the motion. No objections, no abstentions. Motion carries.

No further discussion on this item.

4. For Possible Action: Review and Approval of Inclusive Language Documents- Eileen Hough

Esther Brown informed the Committee that documents regarding inclusive language sent to members by Eileen Hough will be reviewed.

Eileen Hough informed the subcommittee that Richard Whitley, Director of Nevada Department of Health and Human Services, requested that all state agencies use an equity lens in their work with practices, policies, and any systems. Ms. Hough discussed the importance of considering changing language to ensure that people feel included and biased language is not being used. Ms. Hough next discussed the term first-person language, indicating that this describes a person rather than their situation or condition and indicated that the words “high-risk”, “at-risk”, “vulnerable”, and perhaps “victims” could be construed as problematic words. Ms. Hough explained that she looked at many guides which use inclusive language, including the documents created by the CSEC Coalition; The Strategic Plan and The Model Coordinated Response & Toolkit. Ms. Hough further indicated that the words “at-risk” and “high-risk” do appear in places and the subcommittee may want to consider making some language changes which do not need to be discussed at this time. Ms. Hough further informed the subcommittee that in her opinion, the words “vulnerable” and “victim” do not appear to be shaming language but did encourage the subcommittee to review and discuss this language.

Holly Gibbs commented that this sounds interesting and she looks forward to learning more on this subject.

Eileen Hough informed the subcommittee, in the interest of full transparency, that she is the Adolescent Health and Wellness Program Coordinator for the state and several documents that she has written include the words “at-risk” and “high-risk” to describe populations of teens being served as they were considered more vulnerable. Ms. Hough also informed the subcommittee that she has used the word “marginalized” in the past, and that for the most part, she has removed this language from her writings and suggested not using adjectives to describe children and young people as an easier way to use more inclusive language. Ms. Hough directed the subcommittee to Page 2, Table 1 of the presented document, *CDC Health Equity Style Guide* which includes a guide for terms to avoid and preferred terms.

Esther Rodriguez-Brown indicated her belief that there is terminology that can be improved in terms of inclusion, not only semantically but also practically. Ms. Brown further explained that she does use the terms “victim” and “survivor” depending upon the stage upon which the person being discussed finds themselves, and that these terms are never used in the context of shaming a person.

Brigid Duffy indicated that, like Ms. Brown, she also uses this terminology as thoughtfully as possible throughout the different stages of a child moving from victim to survivor.

Eileen Hough recommended that the verbiage of “high-risk” and “at-risk” and its potential labeling be agendized for the September meeting of the CSEC Coalition as language changes will require a vote.

Action: Lauren Boitel made a motion to recommend the language being used to the CSEC Coalition, Pauline Salla seconded the motion. No objections, no abstentions, motion carries.

No further discussion on this item.

5. For Possible Action: Objective 2c Workgroup- Eileen Hough

- Nevada 211 Website Presentation- Paul Thornton, David Poyner
- Identifying Resources for Nevada211 Website

Esther Rodriguez-Brown informed the Committee that she had provided feedback to Nevada 211, indicating that it is difficult to find resources for CSEC and human trafficking on the Nevada 211 website. Ms. Brown also indicated her discomfort at the level of questioning she received when calling 211, specifically citing the operator's request for her income.

Nevada 211 Website Presentation- Paul Thornton, David Poyner

Paul Thornton, Community Outreach Education and Relationship Specialist for Nevada 211, provided a brief explanation of Nevada 211 and what happens when the number is dialed. Mr. Thornton explained that 211 started in 2000 because the FCC designated 211 as a non-emergency number in part to alleviate the burden on 911 operators, but also to provide basic, non-emergency health and human services to Nevadans. Mr. Thornton further explained that Nevada 211 also serves as a disaster response call center during national or mandated emergencies, including shootings like the one in October 2017, floods, fires, and other natural disasters. Mr. Thornton next informed the subcommittee that Money Management International administers Nevada's 211 local program, and that both Money Management International and Nevada 211 are committed to helping Nevadans achieve optimal self-sufficiency, health, and wellbeing across the state. Mr. Thornton explained that Nevada 211 provides Nevadans with help in finding the right agency for their desired services, including: housing, food services, free clothing, shelters, rental assistance and utility assistance. Paul Thornton further informed the subcommittee that Nevada 211 also provides physical and mental-health resources, crisis intervention services and support groups, information on rehabilitation and health insurance as well as information regarding employment support and benefits, financial assistance, job training, transportation assistance and education programs. Mr. Thornton explained that there are also many services to help support older Americans and persons with disabilities as well as resources for children, youth, and families such as information on quality childcare and afterschool programs, recreation programs, and mentoring, tutoring, and protective services. Mr. Thornton encouraged the subcommittee to recommend more agencies to be listed on the Nevada 211 website.

Identifying Resources for Nevada211 Website

Paul Thornton discussed contacting Nevada 211 and explained that there are four ways to do so: dialing 211 by phone; text the zip code to 898-211; visit the website nevada211.org; engage a live chat service via the nevada211 website. Mr. Thornton next announced the introduction of two Nevada 211 apps, the adult/everybody app that can be downloaded from Google Play or the app store; and the Nevada 211 youth app for teens between the ages of 11 and 19 years old. Mr. Thornton requested the subcommittee's help in communicating the existence of the app.

Paul Thornton next addressed Ms. Brown's aforementioned issues using the Nevada 211 system and apologized for the problems she encountered. Mr. Thornton next explained that generally, the only information that is requested is a first name, a phone number, and a zip code in order to provide easy-to-access services that are within easy walking and/or distance or accessible by public transportation. Mr. Thornton explained that Nevada 211 does try to provide three resources and will go outside the caller's zip code area if necessary. Mr. Thornton explained that the information can be provided verbally over the phone, but recommended text or email as this will provide the caller with a list of requirements each agency has. Mr. Thornton further explained that Nevada 211 does try to follow up via two attempted phone calls or email correspondence within a week. Mr. Thornton informed the subcommittee that part of the follow up includes requesting whether or not the provided information/services has been used or if there is possibly a better option for the person requesting the information and/or services. Mr. Thornton reiterated that Nevada 211's mission is to connect all individuals, families, and providers with essential health and human services information as well as again requesting that agencies who are not part of Nevada 211 but would like to be contact him. Mr. Thornton also informed the subcommittee of its agency of Ambassadors, which covers all areas of Nevada and informed the subcommittee that there is a newsletter in which agencies are honored. Mr. Thornton requested that members of the subcommittee contact him with any questions regarding the newsletter or Ambassadors.

David Poyner, Database Administrator for Nevada 211, explained that he is responsible for maintaining relationships with all of the agencies listed in the database as well as ensuring that all listings are updated with the most current and correct information. Mr. Poyner reiterated Mr. Thornton's point that Nevada 211 is obligated to ask certain demographic questions but indicated that income is not among those questions and thus indicated his puzzlement that income information was requested from Ms. Brown. Mr. Poyner next informed the subcommittee that help-seekers are not required to answer the demographics questions and can request to skip the questions, with the exception of information such as name, zip code, and contact information.

David Poyner next explained that agencies must volunteer to be listed in the database and that Nevada 211 does not list agencies without their consent. Mr. Poyner next showed the subcommittee how they could add an agency on Nevada211.org under the Explore Nevada 211 Resource tab, at which time the user will need to add some basic questions to confirm the legitimacy of the agency that will be sent directly to Mr. Poyner, who will then follow up with the agency to get it added. Mr. Poyner further indicated that the agencies themselves maintain the accuracy of the information by submitting updates to Nevada 211. Mr. Poyner indicated that approximately two months prior to an agency's due date, an email is generated that allows for an agency to update its listing directly, and that any agency having difficulty with the steps should contact Paul Thornton or Mr. Poyner for help to get the update done properly.

David Poyner next explained that there are currently 1,189 agencies listed in the Nevada 211 database that include more than 4,000 different programs that are available to the public. Mr. Poyner informed the subcommittee that non-profits and government agencies automatically qualify to be listed with Nevada 211. Commercial agencies can also be listed if they offer free or sliding scale resources or offer resources to populations that don't have access to any other resources. Mr. Poyner next discussed the process of maintaining agency information and informed the subcommittee that Nevada 211 is required to follow certain protocols to maintain the accuracy of the information in its database and explained the steps taken by Nevada 211 in following these protocols, which include emails generated by the database, followed by personal emails and phone calls if no response is received.

Jessica Halling opined that it would be helpful for the website to specifically list human trafficking resources to expedite the locations of services and organizations for users.

Brigid Duffy concurred with Ms. Halling's suggestion, opining that it would be very smart to use this resource specifically for human trafficking for victims or survivors.

Holly Gibbs questioned if a section would be devoted to human trafficking, shouldn't then a section be devoted to other types of abuse, such as domestic violence, intimate partner violence, and elder abuse.

Brigid Duffy explained that a victims-of-crimes section does exist on the website, which encompasses these and further explained that victims of human trafficking may not necessarily see themselves within any of the categories already included on the site.

Holly Gibbs questioned if the victims-of-crime section includes resources for crimes other than violence, and if not, perhaps the name of the section should be changed to victims of violence.

Esther Rodriguez-Brown indicated that victims of crimes does have a category for sexual assault, but explained her difficulty in finding it, and concurred with the value of having a section for human trafficking. Ms. Brown further indicated that one of the objectives in the strategic plan was for Nevada 211 to update the website to include a human trafficking tab as well as informing call staff on how to address these calls.

Ms. Brown clarified that Nevada 211 was recommended as a website for victims and survivors to receive updated resources. Ms. Brown further reiterated Ms. Duffy's point that most victims of human trafficking do not view themselves as victims of a crime and as such, it would be helpful to have a section devoted specifically to that concern. Ms. Brown further concurred that victims of domestic violence and elderly abuse do fall under victims of

crime and therefore may not need a separate section devoted specifically to type of violence whereas human trafficking differs greatly from other violent crimes.

Lauren Boitel indicated that the tab is specifically listed as one of the objectives under 2C, and that she and Ms. Hough were compiling a list of resources to add, which included human trafficking resources and training of staff. Ms. Boitel further suggested a broader discussion and suggested agendaizing this for the next meeting.

Eileen Hough stated that she does not have resources as this is not her area of specialty and asked if another meeting between now and the full Coalition's meeting could be held where the resources could be brought and discussed.

Jennifer Spencer suggested calling a special meeting outside of the regular meeting schedule to incorporate this broader discussion, indicating that a special meeting does not need to be voted but does need to be coordinated and noticed.

Action: Brigid Duffy made a motion to approve a special tab on the Nevada 211 website for human trafficking and for forming a special meeting prior to the September full Coalition meeting, the motion was seconded by Jessica Halling. No objections, no abstentions, motion carries.

No further discussion on this item.

6. For Possible Action: NRIT (Nevada Rapid Indicator Tool) Identification Tool Report Out- Eileen Hough, Pauline Salla-Smith, Brigid Duffy

- Billing NRIT via Medicaid
- Use of NRIT in Juvenile Justice
- Tyler Supervision report as identification tool

Billing NRIT via Medicaid

Eileen Hough indicated that there was a discussion regarding NRIT's availability as a tool and that it should be billed with specific code 96127.

Sarah Dearborn explained that speaking from the perspective of Medicaid, it's unclear what exactly the billing is and that this is ultimately up to the interpretation of the clinician. As such, Sarah explained that it could be billable with the code Ms. Hough provided, but if the recipient is also receiving other services billable under that code, Medicaid will likely not pay because it would be considered included within the other services. Sarah further explained that there are limits for that code as well and encouraged the subcommittee to understand the procedure codes and services for which they are billing. Sarah further indicated that there is the possibility of utilizing other codes for billing.

Sarah further informed the subcommittee that while CANS is strongly encouraged and recommended, it is not required by Nevada Medicaid and it is the CASII that is required for youth under Medicaid. Switching from CASII to CANS would require policy updates on the Medicaid side as well as some state plan amendments. In addition, Sarah informed the subcommittee that if Medicaid is to require something, the entire state would need training on that requirement, which can present barriers. Sarah reminded the subcommittee that the CASII is required to be completed every 90 days for a youth, but that Medicaid cannot be billed for both a CANS and a CASII on the same date of service.

Eileen Hough added that the CANS needs to be incorporated into an assessment code, citing the example of code 90791, an assessment performed annually, to be billable but is not billable on its own.

Use of NRIT in Juvenile Justice

Brigid Duffy explained that Clark County Juvenile Justice Services uses NRIT at the Harbor, the diversionary program. As such, children who come in are then diverted from the juvenile justice system for low-level offenses, misdemeanors, and such through the use of the NRIT to determine the risk level of the child. Ms. Duffy further informed the subcommittee that probation officers had not been using NRIT at all in Clark County but are using it now as a result of Ms. Duffy's inquiry in past months.

Pauline Salla indicated that the only other juvenile justice agency using the NRIT is Washoe County and that other rural areas are not using it. Ms. Salla further indicated that NAJJA questioned if the juvenile justice agencies were the appropriate place to collect that information given that Nevada is attempting to avoid bringing youth into detention.

Jessica Halling indicated that the goal is not to bring children into juvenile detention and that the NRIT is designed to help identify.

Pauline Salla next questioned if DCFS and social workers are using the NRIT in the rural areas.

Esther Rodriguez-Brown responded that some of the rural area case workers are using the NRIT but did not know if everyone was using it. Ms. Brown suggested reaching out to Michelle Sandoval to try and obtain that information and then share it at the next meeting.

Jennifer Spencer suggested checking with Betsey Crumrine at DCFS to obtain more information.

Tyler Supervision report as identification tool

There was no discussion regarding Tyler Supervision Report at this meeting.

7. For Discussion and Possible Action: Screening and Assessment Tool Options- Holly Gibbs, Esther Rodriguez-Brown

Holly Gibbs explained that the PEARR (Provide Privacy, Educate, Ask, Respect, and Respond) tool is a three-page document that describes five key steps in talking with a patient and identifying what type of violence is of concern to that patient. Ms. Gibbs informed the subcommittee that the tool is currently meant for a healthcare setting, but the concepts can be applied to other settings, as well. As such, Ms. Gibbs explained, the PEARR tool is not necessarily question-based given that, in Ms. Gibbs' experience, patients impacted by violence are less likely to answer questions. Ms. Gibbs explained that success at Common Spirit has been redefined to mean identifying a person exhibiting risk factors or indicators of a particular type of violence and holding a normalizing conversation with the person so that they leave empowered rather than the measure of success equaling disclosure from a patient. Ms. Gibbs explained that an additional two pages of the PEARR tool offer information about risk factors and indicators of different types of violence, and that the third page offers a place to provide contact information for local agencies that can support these victims.

No further discussion on this item

8. For Possible Action: Upcoming Tasks and Possible Next Steps

There were no additional items regarding upcoming tasks due to the loss of quorum. Esther Rodriguez-Brown reminded the subcommittee that an email will be sent with proposed dates and times for the meeting to be held between now and the full Coalition in September.

No further discussion on this item.

9. For Possible Action: Future Agenda Ideas- Melissa Holland, Jessica Halling

Esther Rodriguez-Brown informed the subcommittee of a discussion intended to create or identify a tool for community partners, particularly nonprofits. Ms. Brown further informed the subcommittee that she had put different tools into the Google Drive in the past and is now in the process of collecting and creating one condensed

tool to submit for approval, a tool that will make a distinction between screening and assessment. Ms. Brown welcomed volunteers to work with her to create and put together a screening and assessment tool from the different tools currently in existence.

No further discussion on this item.

10. For Information: Next Meeting: October 14, 2021. 10:00am-11:30am (or until adjournment)

There was no discussion regarding the next meeting to take place on October 14.

11. Final Public Comment and Discussion *(Action may not be taken on any matter brought up under this agenda item until scheduled on an agenda for a later meeting)*

None.

12. Adjournment

Meeting was adjourned at 11:37am.