

— FINAL —

## MINUTES

*of the*

### **Executive Committee to Review the Death of Children Subcommittee to Collaborate with the Bureau of Health Care Quality and Compliance (HCQC)**

*held on*

**September 8, 2022**

via Microsoft Teams

[Meeting Link](#)

Call-in number: 1(775) 321-6111; Extension: 58917923#

#### **1. Call to Order, Roll Call, Introductions**

Stephanie Herrera called the meeting to order at 12:02 PM.

Subcommittee members present:

- Stephanie Herrera, Office of Vital Records
- Jessica Freeman, DCFS
- Paul Shubert, HCQC
- Vicki S. Ives, Bureau of Child Family and Community Wellness
- Dr. Andrew Eisen, Valley Health Systems
- Dr. Sandra Horning, Summerlin Hospital
- Dr. Julianne Wilke, Renown
- Dawn Davidson, NICRP
- Orjola Merkaj, NICRP
- Dr. Kris Deeter, Renown
- Dr. Preshant Jha, UMC

#### **2. Initial Public Comment**

No comments.

#### **2. For Possible Action: Approval of meeting minutes from June 16, 2022 & July 28, 2022.**

Stephanie Herrera requested a motion to approve the meeting minutes from June 16 and July 28.

MOTION: Made by Dr. Andrew Eisen, seconded by Dr. Sandra Horning, to approve the June 16, 2022 and the July 28, 2022 meeting minutes.

UNANIMOUS VOTE; MOTION CARRIED

#### **4. For Discussion: Discuss and approve the next steps for the below recommendation.**

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- Hospitals should adopt a consistent internal policy for the assessment of children when they present with suspicious or serious injuries.
  - Continue working on the outline for the procedure/policy.
  - Approve revisions to the tip sheet if feedback received
  - Discuss survey results and determine if follow-up is needed
  - Determine the next steps of the sub-committee

Jessica Freeman reviewed what took place during the last meeting which included developing the survey to capture feedback about the tip sheets and a discussion about what to do with the survey results. Jessica Freeman checked SurveyMonkey on 09/08/2022, to confirm that the survey went out in early and late August. There were only two people who completed the survey: one from Desert View and one from Banner. Both of the respondents indicated that they did not get a chance to use the tip sheet, but that it would be beneficial to have. They also reported no barriers and that they had no requests at this time for further training or information. Dr. Andrew Eisen indicated that there is no value in having only two responses and his concern was that the people who might have feedback probably haven't gotten around to taking the survey. Jessica stated how they have talked about pushing the surveys through different networks, but also discussed not over-pushing it. She asked if it would be beneficial to have everyone send the survey again, or if a personalized connection would be the better option rather than through their networks. She sent it over to Leann McAllister, who does the AAP newsletter, but did not hear a response back. Dr. Sandra Horning stated a lot of people in her network haven't received, opened, or are not aware that this survey exists and asked how to get over this barrier so that more people can respond to the survey. Dr. Eisen stated that he will be bringing this up to the Medical Practice Commission of NSMA. Jessica will locate the contact for the Nevada Association of Family Physicians and send it to them. Jessica indicated that Gary Beck sent it out to his network which includes urgent care and the rural regions. Finally, she encouraged everyone to send the survey through their networks again, including individual networks. Dr. Kris Deeter stated that she could follow-up with Leann McAllister and send the survey to the president and vice president of the Nevada AAP since they are on her team. Dr. Deeter relayed that she received an email with the survey and the plan from a general pediatrician who expressed how great the materials were and encouraged everyone on the email chain to take a look at it. There was some discussion through the email chain about how great the materials were but apparently, no one filled out the survey. Jessica stated that this anecdotal feedback is helpful to move forward.

Dr. Horning indicated that a barrier in contacting CPS is the amount of time it takes to reach them by phone. She indicated that this has been brought up to her more than once. Jessica stated if anyone on the team is running into barriers with the amount of time it takes to make a report with any of the child welfare jurisdictions, to let her know which specific jurisdiction. She mentioned that law enforcement is able to press a number on the keypad when they call which takes them right through to someone, but does not know if medical professionals have the same capability. She will pass the information on to the unit that can address it because time spent on hold should not deter anyone from making reports. Dr. Eisen recounted that this issue was brought up about 15 years ago and that if someone identifies themselves as a physician, particularly in an emergency room, that a specialist is supposed to get on the

phone with them immediately. If that isn't happening, then it needs to be followed-up on. Jessica indicated that she will reach out to find out if this is the protocol and if it is, ask that the staff be reminded of it. She will report back about this at the next meeting.

Dr. Eisen indicated that he found contact information for someone at the Nevada Academy of Family Physicians and will reach out to them about the materials and survey. Jessica indicated that she will send out the blurb with the survey and tip sheets again so that everyone can distribute them to their networks. Jessica showed the group where to find the tip sheet and the survey online.

Jessica asked the team if it would be beneficial to meet again to discuss any feedback that is received from the surveys. Dr. Eisen agreed that they should schedule another meeting. The team agreed on meeting again on 11/03/2022 at 12:00 P.M.

Dr. Horning expressed the concern that it took too many "clicks" to retrieve the survey and tip sheet online. She asked if there was a section or website for physicians and providers that contains all this information more efficiently. She stated the information is scattered for children's information, and it would be helpful to have everything in one place. Jessica agreed. Jessica suggested adding it to the "How to Report Child Abuse or Neglect" section of the website, which also includes possible signs of abuse and neglect. She mentioned reaching out to the counties to see if they would be willing to put it on their websites. Dawn Davidson stated she will check to see if it is possible to put the information on the Prevent Child Abuse Nevada website. It would be beneficial to reduce the number of clicks to get to the tip sheet and survey. Jessica invited the group to send additional resources to her to possibly include on an individual page of the website for healthcare providers. In the meantime, Jessica will look into getting the tip sheet and survey posted on the reporting page or its own page. Jessica asked the group for their thoughts. Dr. Eisen indicated that it would be beneficial to reduce the number of clicks needed to access the information because the more clicks someone has to go through, the less likely they are to actually find the materials.

## **5. Final Public Comment**

No comments.

## **6. Adjournment**

The meeting was adjourned at 12:30 PM.