Joe Lombardo Governor



Richard Whitley Director

Children's Justice Act Subcommittee- Evaluation of Grantee

Division of Child and Family Services

Dylan Nall

March 01, 2023



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Welcome

Call to order

Roll call

Initial Public Comment

 Discussion Only: Action may not be taken on any matter brought up under this agenda item until scheduled on an agenda for action at a later meeting.



Meeting Minutes

For Possible Action: Consideration, discussion and possible action to Approve August 11, 2022 and November 09, 2022 Meeting Minutes (Please see attachments)

- Motion to approve
- Motion to 2nd
- Vote



Three Year Assessment

For Possible Action: To discuss and take possible action regarding out current CJA goals and activities in order to begin our three-year assessment. (Please see attachments)

- Motion to approve
- Motion to 2nd
- Vote



Announcements

 Information Only: Tasks members to discuss any important announcements regarding their agencies.



Final Public Comment

•Discussion Only: Action may not be taken on any matter brought up under this agenda item until scheduled on an agenda for action at a later meeting.



Adjournment

Thank you for your time and commitment to improving services for children and youth in Nevada.

THANK YOU!

MINUTES

<u>Nevada Children's Justice Act (CJA) Task Force Subcommittee</u> <u>Evaluation of Grantees</u>

August 11, 2022

12:00 PM

1. Call to Order – Dylan Nall, DCFS

Dylan called the meeting to order at 12:03 P.M.

Attendees:

Name	Organization
Betsey Crumrine	Nevada DCFS
Beverly Brown	Nevada DCFS
Desiree Mattice	Sergeant – Dept. of Public Safety
Dylan Nall	Nevada DCFS
Fran Maldonado	Nevada DCFS
Jane Saint	Director, Nevada CASA
Janice Wolf	Legal Aid Center of Southern Nevada
Monica Cypher	Nevada DCFS
Bruce Cole (recorder)	Nevada DCFS

Absent:

Name	Organization
Michelle Rodriguez	Family Court Master
Salli Kerr	Western Regional CAC

2. For Information: Roll Call – Dylan Nall, DCFS

Dylan Nall completed roll call.

3. Initial Public Comment (Discussion only: Action may not be taken on any matter brought up under this agenda item until scheduled for action at a later meeting) – Dylan Nall, DCFS

No comments.

4. For Information: Review CJA Evaluation process – Dylan Nall, DCFS

Dylan Nall reviewed the purpose of the subcommittee. The CJA wanted the subcommittee to oversee the effectiveness of the CJA grantees and monitor the grantees' goals and objectives, as well as follow and meet the CJA task force goals. They plan to develop an evaluation process to help write the annual CJA report which is submitted in May of each year to the Children's Bureau. In summary, we're going to talk about how we think we should evaluate our grantees, make sure that they are adhering to their goals and objectives, and ensure we're providing

money to the people that need it and will benefit from it.

Dylan Nall presented a slide for review of the five goals of the CJA Task Force. 1)To work with the Court Improvement Project. 2) Support implementation of the Commercially Sexually Exploited Child (CSEC) Model Coordinated Response Protocol and to provide training and support the formation of Multidisciplinary Teams (MDTs) and Task Forces. 3) Help to establish new Children's Advocacy Centers (CACs) or other multidisciplinary team approaches to help improve the capacity of the existing CACs which provide a multidisciplinary response for victims of child sex abuse and exploitation, including the identification of rural healthcare providers, investigation of funding opportunities for infrastructure, operating costs, and the use of telehealth and telemedicine statewide. 4) To fund technology request to improve the investigation, assessment and prosecution of child abuse and neglect, and support the use of new and existing training. 5) To identify new or needed changes to policy, regulations and/or legislation to meet the requirements of federal program improvement plans and other federal and state initiatives, and to support training and policy needs related to new or revised policy regulation and legislation.

It's important to have a subcommittee for evaluation of our grantees because the Children's Bureau is on an evaluation committee. Dylan thought West Virginia, Oregon, and some Midwest states are on it. These states have evaluation subcommittees with more information that's provided to them than Nevada does. One of the States, she thinks its West Virginia, contract and pays for an evaluation. A contracted agency evaluates their CJA task force and then provides them what they need to improve on and what is needed to improve the grantees. She thought our CJA task force could benefit from it, and she says we can talk about later. The outside agency would help write the three-year assessment by CJA; the next one is due in 2024.

Betsey Crumrine asked if this would be paid with CJA money and Dylan confirmed it is. Betsey's concern was that this would be money that then would not be spent on direct services. She wondered if there might be a way to glean some of the benefits of those assessments by looking at other states' goals or annual reports to get ideas that way rather than spending money that takes away from direct services. Dylan Nall said she definitely understood that, but seeing that when we submitted, our CJA report back in May, we got the responses back in July and the Children's Bureau basically said they wanted us to spend a little bit more time on the evaluation and how effectively s this money was spent on X, Y, and Z. She can get more information if everybody would like her to, to see if they can let her see their reports and she can present it at our next subcommittee meeting.

Betsey Crumrine asked who she can ask for that information? It was Betsey's understanding that the Grants Management Unit (GMU) has been the one getting the reports from the grantees, but it's minimal numbers. Numbers of families served; kids served etc.. She asked if that is what Dylan is referring to regarding those reports and evaluations?

Dylan Nall explained that she sends out a quarterly report to all our grantees, before they meet. She asks them to fill out a template of information on how much they spent. That is attached to her CJA report every quarter when we meet and that tells us what they're doing, how they're serving and

how they're spending their money. Then at the end of the year, some agencies send her their yearly report while others haven't been, so she's been stuck with this influx.

Beverly Brown added that every year there is feedback from the Children's Bureau wanting more focus on evaluation methods, this is why we've created this subcommittee. At times, we struggle with getting enough information back from the grantees. Beverly noted that Jane Saint pointed out that we need more follow up with these grantees to really understand what they do, and the impact they are having. This is what the Children's Bureau wants to know. They're wanting more than what we're giving them. We may want to contract someone for evaluation, but right now we're looking at doing this subcommittee and assessing where we can improve our evaluations.

5. For Possible Action: To appoint a spokesperson – Dylan Nall, DCFS

Betsey Crumrine suggested that someone from FPO should be the spokesperson. Dylan Nall noted that she is not on the subcommittee, but just the task force coordinator. So, it has to be a member of the subcommittee and/or task force.

Beverly Brown noted that Salli Kerr was absent but that we had Betsey Crumrine, Desiree Mattice, Fran Maldonado and Janice Wolf present. Janice Wolf said she would be willing to serve.

Jane Saint moved that Janice Wolf be elected spokesperson. Desiree Mattice seconded. Motion was unanimously approved.

6. For Possible Action: To establish future subcommittee dates – Dylan Nall, DCFS

Dylan proposed the following dates and times:

November 9, 2022 at 10:00 AM February 8, 2023 at 10:00 AM May 10, 2023 at 10:00 AM

The meetings would occur a month after the CJA task force meetings.

Jane Saint moved the dates be approved. Desiree Mattice seconded. Motion was approved unanimously.

7. For Possible Action: To discuss possible evaluations for CJA grantees and discuss future subcommittee work – Dylan Nall, DCFS

Dylan Nall went through the funding of the current grantees.

Great Basin Children's Advocacy Center serves a diverse population in rural Nevada, which spans four counties. They propose to develop and provide a compassionate trauma-informed response training to refocus and bring together a well-functioning, compassionate team of new and existing MDT team members. Training supplies and the purchase, production and printing of culturally sensitive resources and educational materials will enhance culturally appropriate topics and specific resources. This will facilitate a reduction in trauma experienced by children and their caregivers. Great Basin Children's Advocacy Center, with what they proposed for their funding, would meet CJA goals One and Three. Washoe County Health and Human Services seeks to provide a range of discipline specific advanced training for CAC and assessment staff throughout the year in order to enhance services and stay on current and emerging trends and best practices. Training includes two out of the area national level conferences and a training in Reno with a national level trainer. They proposed to equip CAC and assessment staff with enhanced technology, which includes laptop computers and external CD and DVD players. This will increase data efficiency and generally assist in providing more effective and proactive planning to produce or to improve abuse and neglect assessments and investigations. This would meet our CJA goals 1,3, and 4.

Lastly, we funded Clark County Department of Family Services. They are in their final stage of refurbishing their Southern Nevada CAC to provide a safe place for children of abuse to disclose their trauma, child appropriate furniture and supplies will be purchased, as well as furnishing the MDP conference room where Community Partners convene. They propose to virtually train up to 90 Southern Nevada CAC and Community Partners staff in forensic interviewing through three training sessions at four-month intervals before June 30th, 2023. Again, this meets Goals 1 and 3.

Jane Saint thanked Dylan for the clarity of her presentation. Dylan said that, obviously, the grantees had just started their funding cycle July 1st so there were no updates. She asked if anyone who's on the call had any ideas about how we want to further evaluate their work and how they're meeting our goals.

Janice Wolf asked if on specific reporting deadlines, are we supposed to get accounting or updates every quarter? Dylan said she e-mails all of the grantees quarterly, about a month before our big task force meeting. She will be sending out an e-mail in September. There is a document that is attached and the document asks how much they spent, what activities were provided, what did they use the money on and how is it going? There's no specific policy, but she knows that the task force has asked that our grantees report via a Word document every time we meet.

Janice Wolf wondered what mechanisms are in place if one of our grantees fails to meet goals and objectives they are targeting with the appropriation of the grant. What mechanisms are in place if they're not meeting the goals, like the quarterly goals in terms of expenditure? Let's say they don't get the training done they said they would or they didn't purchase the equipment that they said they would purchase. What happens when it's not done?

Beverly Brown said that in the past, we discussed issues with not receiving updates. It is possible that they could have their funding ended. Obviously, it's never gotten to that point and someone would really have to mess up to get to that point. She believed the grantee updates that they get quarterly tells them, by not giving us information we need they can have their funding rescinded. The other piece to add is our Grants Management Unit is now doing their own scoring of these grantees every year. They keep track of how well the grantees report back to them. She believes we're going to start incorporating decisions in future meetings that when grantees had poor performance in years prior, how will it impact their ability to continue to get funds.

Betsy Crumrine said she vaguely recalled when she was helping the Great Basin CAC with their grant applications in previous years, there is a section on the grant application that asks how they are going to evaluate their request for their program. Does the quarterly request for feedback specifically tie back to how they say they're going to evaluate it?

Beverly Brown said this was sometimes the case, but that's really an area where we could probably strengthen our applications.

Betsy Crumrine agreed that program evaluation is hard anyway, on a good day. She remembered with the CAC that she had been talking about having the clients actually fill out some sort of pre- and post- survey about the services that they received there. That can be difficult too because when they show up for the service, they're a captive audience. You could have them fill out the survey then. But there was a lot of conversation and struggle around how to get the post survey filled out because even professionals don't always fill out surveys. The return rate is historically really low for that. It's an issue all the way around. But she thought they should start by going back to the application and seeing how folks said they were going to measure it and then make sure that they're doing that as a minimum.

Beverly Brown said we did start doing that last year (and that we are doing that at least internally with FPO) and we could start doing it with this group because we started developing the spreadsheet that reviews what they said they were going to do, etc. We can probably bring that back to this group.

On another topic, Beverly was thinking we do tend to have a lot of the same applicants every year. Perhaps it's worth seeing what kind of evaluations trainings are out there for people that are doing these applications. Perhaps CJ A can look at having them attend some type of training or education around evaluation work.

Betsy Crumrine thought that was a great idea. Perhaps, if we had some sort of an evaluation webinar, people could be required to watch that before they submit their application. She seemed to recall years back that Fiscal actually implemented a system like that, or GMU with 4-B grantees. It was such a train wreck and there were so many different people applying every year. Everybody was new, they had these mandatory webinars that sort of walked people through the process and you couldn't even apply unless you had attended a webinar. You could do some sort of stipulation like that. She added that, for instance, the presence of the CAC in Elko means a probable increase in prosecutions and the people in Elko could learn how to incorporate that kind of information into the evaluation.

Desiree Mattice asked if there is a way to do a concrete follow up when they provide their report, whether it be quarterly or whatever. We need the details from when we did the original review that these were areas they were working on, and then having that as an evaluation, so we have something to also reference when it comes to another evaluation. Also, if we have the repeat requesters, is there a way to go back and see what the progress was from the previous request to see if they are requesting the same information or same financial assistance for training and things like that?

Beverly Brown said definitely she thinks that those are things that we can do and also would anticipate by our next meeting we will have the first update from people and we can kind of tell you what the applications were, what we funded, when they're supposed to do it, what they said they do for an evaluation and then, here's the update they gave. We can definitely have all the information for our next meeting. Dylan Nall said she pulled up a random application and there is a question that states, what are the measurable expected outputs and outcomes for this project? And then another question is, explain what measurements will be used to report on your proposed project success. This includes any evaluation tools your organization will use to measure your outputs and outcomes and what data will be tracked.

Janice Wolf asked, while we're talking about previous recipients, is there a place on the grant application that requires them or that asks them for prior grant payments? For example, when we get a grant package, whether these are the same people that applied two years ago or a year and a half ago. Not that that's a disqualifier, but she was just curious to know whether there's a way to track whether the same people are getting the money repeatedly, or whether it's being dispersed over different organizations and agencies. And is that a factor? For example, when the Children's Attorneys' Project applies for certain grants, they have to say whether they've gotten money from this particular agency before or how often, so she was just wondering whether that was something we do on these or not.

Dylan Nall did not think there's anything on the particular application but believes Grants Management Unit has their own score and that question might actually be on that.

Desiree Mattice wondered if, for example, we provided funding for a specific task force and then when they received the funding that did not come to fruition. They didn't utilize the funds as needed, or as appropriate. Is there a denial, or a tracking of that? Is that something that we do have in place?

Beverly Brown thought that at DCFS they know when those things happen. They haven't had anyone inappropriately spend funds. Usually, it's that all of the funds weren't able to be expended and an activity wasn't completed. They can have that information available to the NOFO Subcommittee that's making the decisions or making the recommendations for next year's funding.

Betsey Crumrine said again that it might be helpful to look at what other states are doing. What are their goals? What other things are they doing for evaluation, especially states that have paid for this evaluation. Everyone's plan should be a public record. Maybe we could ask those states to send us theirs and she would volunteer to review some of those just to sort of see if we're in the ballpark or if folks are really doing big, great things. She just hated the idea of spending 30 to 50 grand on an evaluation. What we're going to get back isn't rocket science, and we could glean some great ideas from looking at other people's work, who have already done that kind of assessment or evaluation.

Dylan said she would research this.

Betsey said she attended federal meetings years ago, and Nevada was one of the leaders. "We had better goals; we were doing more creative things with our funding than many other states that would just sort of report out on using it for administrative purposes." She stated she was always really proud of the fact that our money was going to fund actual programs. An example is that CJA task force funded the Great Basin CAC for probably over a decade. Every year they would apply for it, and maybe five or ten grand at one point in time, people were sort of scoffing at them for continually asking. But the reality was, they limped along for a decade as a small group of volunteers trying to get this initiative off the ground. Now twelve years later, they finally have the DA's office on board, and they're building a multimillion-dollar CAC in Elko. They always have their MDT team, but they never had a building, and everything is coming to fruition. If they had not been allowed to continue to apply for the small amount of money that they got, which they used for equipment and cameras and training of nurses to do the exams and doctors, they wouldn't be where they are today. So, she definitely thinks having a section on the grant application that asked people how many years in a row they've applied for the money and how much they got and what they did with it, is OK, but doesn't think that we should necessarily put a limit on it because it was instrumental in getting that CAC off the ground in Elko.

Janice Wolf agreed and wasn't even suggesting we have a limit. She wanted to see if there was a mechanism to assess whether the same organizations were reapplying every year, and if there was more of a cross section of applicants.

Betsey doesn't think there is a cross section because she doesn't believe people know about this grant or what they can apply for. She states that maybe it's a part of the evaluation plan. "If we don't pay somebody fifty grand to evaluate us, maybe that's a part of the plan. We have a little public service work that goes out to educate more people about this so that we get a broader array of people applying."

Janice Wolf stated she likes our grants because they attract applicants that we don't normally see on some of the others, like CIP grants and so forth and so on.

8. For Information: Announcements – Dylan Nall, DCFS

There were no announcements.

9. Final Public Comment (Discussion only: Action may not be taken on any matter brought up under this agenda item until scheduled for action at a later meeting) – Dylan Nall, DCFS

There were no comments.

10. Adjournment – Dylan Nall, DCFS

Dylan adjourned the meeting at 12:52 P.M.

MINUTES

<u>Nevada Children's Justice Act (CJA) Task Force Subcommittee</u> <u>Evaluation of Grantees</u>

November 9, 2022

10:00 AM

1. Call to Order – Dylan Nall, DCFS

Salli Kerr noted that Janice Wolfe, spokesperson for the subcommittee, could not be present. Dylan Nall said Master Michelle Rodriguez was willing to run the meeting. Both Salli Kerr and Master Rodriguez were having audio problems, so Dylan Nall called the meeting to order at 10:05 AM.

2. For information: Roll Call – Dylan Nall, DCFS

Dylan Nall called the roll.

Attendees:

Name	Organization
Betsey Crumrine	Nevada DCFS
Desiree Mattice	Sergeant – Dept. of Public Safety
Dylan Nall	Nevada DCFS
Fran Maldonado	Nevada DCFS
Michelle Rodriguez	Family Court Master
Salli Kerr	Western Regional CAC
Bruce Cole (recorder)	Nevada DCFS

Absent:

Name	Organization
Jane Saint	Director, Nevada CASA
Janice Wolfe	Legal Aid Center of Southern Nevada

3. Initial Public Comment (Discussion only: Action may not be taken on any matter brought up under this agenda item until scheduled for action at a later meeting) – Salli Kerr, Chair

No comments.

4. For Information: Review CJA Evaluation process – Dylan Nall, DCFS

Dylan Nall said the purpose of the subcommittee is to oversee the effectiveness of the of the CJA grantees and to monitor their activities to meet the CJA task for goals and then help develop an evaluation process to help write the annual CJA report, which must be submitted to the Children's Bureau at the end of May each following year.

Betsey Crumrine said she understood the purpose of the Subcommittee in the past has been to review applications and vote on the projects that the committee wants to fund. But this

subcommittee is a new subcommittee, and she wasn't entirely clear on what we were going to be doing. She was not sure that a subcommittee is needed to develop an evaluation process. She thought that's a function of the FPO people. Grants Managements Unit in the past has always monitored the grants

Salli Kerr said she thought that Dylan had sent some specific evaluations like the one from the training on sexual assaults. They evaluated the number of people that went through the training, and that think they were going do their job better because of the training and whatever those questions were in the evaluation that would contained be in that, and that this subcommittee would be talking about maybe even adopting something like that as the evaluation we would have each grantee provide to us. Or is that outside of the scope of what we're talking about here? Desiree Mattice thought that when we had had our previous meetings and we were talking about this, we had some questions about the way that they were providing us information. So, we were talking about creating or developing this evaluation process? Then, when we had our questions that we were able to get the response that we were looking for rather than us guessing what they were trying to provide. This was to guide us to understand exactly what they were requesting and how we were going to evaluate what they were requesting. For example, for the training, how do we evaluate that, when they conducted this training, that it assisted them in a progression of their positions as opposed to just oh, they attended and got a certificate.

Salli Kerr asked, does the Children's Bureau have specific requests that we're required to ask when we do an evaluation. Is one of them: does what I learned provide additional skills for the job that I'm doing, or something like that? Does the Children's Bureau have recommended set of questions, or something that they're going to track that we need to match our evaluation process?

Dylan Nall talked about what the Children's Bureau had said, as laid out in the CJA meeting in October. Their items for consideration in the annual report are that narratives include references to evaluation outputs and outcomes. There was a lack of clear and specific data provided in these areas. In future reports the Children's Bureau would like to see more detailed information such as results of surveys, and post- and pre-tests related to trainings to the extent possible, such as information as the type of training provided to whom, and the number or percentages of targeted population of who was trained that received the training. Our evaluation as FPO, is that in our CJA annual report we're not giving them enough evaluation methods, outputs, and incomes. They just want us to be more detailed. So, with that information, to help with the Children's Bureau and their needs, when we have these grantees, we're able to then find a method to get them to give us a little bit more information to evaluate their program better, which then would give us more information for us to submit our annual report.

Dylan Nall said Judy Henderson, of the Nevada Coalition to End Domestic Violence, has an evaluation process with pre- and post-tests and then it has what everyone's scored on it. It is great how she was able to evaluate her program with this. She didn't provide it back Dylan, so at the next meeting Dylan can post that in as an attachment and then everyone can review it.

Salli Kerr said her other question would be if we have a really good evaluation process for training, that's one thing, but there have been other times when we have funded things like equipment for

frontline workers, what kind of evaluation process is the Children's Bureau looking at for those kinds of expenditures? Dylan gave the example of when we funded laptops last year. There was a poll which talks about how many times they use their laptops in the field and what kind of information that they were able to get. Did it help them make safety decisions like the Children's Bureau really wants? How has this impacted the frontline investigation process? How has this made the rural region or Clark or Washoe better CPS workers?

Betsey Crumrine asked about language in the document Dylan attached in her e-mail. It talks about subrecipient monitoring and performance reports. What is GMU/s role in monitoring these grants, because that is their job and so is GMU doing the sub recipient monitoring and. getting the performance reports and what are we doing different than that or has GMU decided they're not going to monitor grants anymore? Dylan Nall replied that she receives every month a quick synopsis of what is being done by the grantees. The written report is quarterly; basically, every time we meet as the CJA task force she sends an e-mail out to each grantee and says it's time again, can you please send me your grantee updates? It's a quick paragraph basically of how much money they spent and what they spent their money on. Sometimes they don't have any updates and that's OK. By giving us those quarterly reports, it lets FPO, and Dylan and Beverly Brown make sure that they are still are doing what they're supposed to be doing. So that is what the performance reports are, and then she distributes them out every quarter to CJA. Salli Kerr said it sounds like Dylan and Beverly are doing what GMU used to do. Dylan said she is not sure what GMU gets from the grantees. She knows they receive an annual report. She can reach out to GMU and find out. The grantees are giving us quarterly updates of what they're doing and how they're spending the money.

Betsey Crumrine commented that the "purpose" of this subcommittee is to do further evaluation on whether we think that they are achieving their goals by doing the activities that they're doing. It feels like a lot of micromanaging to her. Dylan replied that performance reports are a little bit different than evaluations. Evaluations would be the entire project, making sure that it's impacting, and the grantees are doing what they're supposed to be doing. Performance reports are what they're currently doing in that quarter. It could be looking like a lot of micromanaging, but if we were able to get a solid evaluation process for the grant done, it's just going to be quick: like, let's get this process figured out. Then we can get the evaluation done and then write better reports for the Children's Bureau.

Desiree said she could hear both sides and see where there's confusion, especially in the micromanaged side. One of the things that hit her was when we were doing the grant process and there was a lot of training requests that were coming through. And the numbers seemed a little bit odd, like one or two people attending some specific training. But there wasn't a lot of detail of what this training was going to provide other than what the title of it was. There was some question on how do we evaluate that? She sees where we need to be getting a response back telling us: this training, this is what it did, this is how we progressed in our program, and this is how it became beneficial as opposed to just sending X amount of people to this training just to say that they've had it underneath their belt.

Desiree Mattice continued that as for monitoring, they provide in their request for those grant funds that they're going to complete X things within a certain time and following up to see if it was beneficial at that time. If it's not, are they going to be able to complete that thing? For instance, purchasing. As we know with everything that's happened in the world with COVID and stuff, every production has kind of slowed down. So, if they're requesting computers, were they even able to get those computers? Are they not able to get those computers? Maybe it's a time frame issue with the production side of things. By the time the grant ends, if they're unable to use those funds, we can understand what's going on.

Betsey Crumrine said she did not have answers to her questions. She was not in agreement with this group helping write the report to Children's Bureau. She didn't think that part of what she agreed to do when she joined this subcommittee was to do that evaluation piece.

Dylan Nall answered that the subcommittee is not going to help write the report. That is her and Beverly's job. What the evaluation process does is help them write it. So, if we have a good strong evaluation record and, say, GBC is saying they funded this and did that XYZ, that helps them write it, which in turn then if they have a strong evaluation for GBC then the federal government isn't going to come back to the Children's Bureau saying you need to work on your evaluation process like they did the last two years.

5. For Information: To review this year's grantees and their proposed evaluation methods – Dylan Nall, DCFS

Because the evaluation tool used by the Coalition to End Domestic Violence has not been sent to Dylan by Judy Henderson, the meeting moved on to Item 6.

6. For Possible Action: To review and possibly make edits to SFY 2024 NOFO application – Dylan Nall, DCFS

Desiree Mattice asked if, based on our conversation, we were talking about potential usage of other recipients and how they do their evaluation process. Do we want to stand by to maybe provide some alteration on the performance report section of our NOFO?

Beverly Brown said that we must put this out in January. She doesn't believe that there's more time to meet to edit this at a future point. She added that she wasn't here for the first part of the meeting, but at a different meeting. She said the performance part that comes out of our Grants Management Unit serves a little bit of a different purpose than our evaluation one. We did put that in there because we were really having trouble just getting updates in general from grantees a couple of years ago. So that was added by Grants Management to try and just hold them more accountable to getting us those updates to show how much money they're spending. That's a little bit different than the evaluation piece. She didn't know that there's a need to edit that because that would really need to be looked at by our Grants Management team. Beverly said she still has applications coming in that are just about giving people certificates, saying 18 people attended this training and that's what we're doing for our evaluation and outcomes. So, the question is: is there anything that we can do in this evaluation part that would eliminate that. If we bring it here and see if anyone has any ideas or any way, we can shore up the language a little better to make it stronger so that we can avoid that from happening again this next year, that would be ideal.

Betsey Crumrine said we accept, though, if they say they're going to give us a certificate documenting that 18 people attended if they put that in their application. We maybe need to say that that's not an acceptable form of evaluation. In addition to telling us how many people attended, we want the people to fill out a five-question survey about what they reckon was the best take away from the conference that they went to. Would they recommend this in future years for other people to attend? We need to say that's what we want in the application. Desiree Mattice said that forensic interview training is just one of those examples where there are a lot of aspects that go into it, not just attending the class and getting your certificate, but that increases the assistance for specific cases where kids only can be interviewed by somebody who is forensically trained. So, by having those goals this increased our interview process; we've been able to service, say, 15 kids as opposed to five. Having those concrete statistical numbers maybe would be more beneficial rather than they attended this class and got their certificate because as we know there are courses that we do attend, but it doesn't necessarily provide additional progress with our current work as much as more of an understanding where this would provide additional assistance in making it so more children can relate to as opposed to not. If there's a way that we can make that evaluation, it's like we were saying for maybe next year that would be great.

Salli Kerr said that training came to her mind as well. We could also look at the training providers that are going to come and that already have well established evaluation processes in place. We can say, if you're working with a provider that you're paying \$12,000 to bring training, we're going to want to see their evaluation results. That's why we got such great results from the coalition to end sexual violence. She did a great job on the evaluation process and would provide that to us even if they're the ones that created the training. They are delivering this and here's what the evaluation of that is as part of the training. To Desiree Mattive's point, you can literally look at the outcome of number of kids served if you're bringing additional forensic interviewers online that are now providing services that they couldn't before. There might very well be a way to capture some output numbers from that.

Dylan Nall asked Beverly Brown if in the application we could ask, how will this accomplishment directly provide for your staff, or what are your project protections like, or what do you think will come from this training?

Beverly Brown said they do provide some of that already. The issue is more that we need them to provide us with: OK, you did this training, how are you going to know it worked? How are you going to know it was effective? How are you going to know it changed anything?

Desiree Mattice asked if, by putting it in that section, they are saying that this is what it's going to accomplish, we're requesting them to show that it did? And if it didn't accomplish it, explain what it did accomplish outside of what they described, would that be wrong?

Beverly Brown said we should add in there how they not only describe what it's going to accomplish, but how they're going to measure that.

Desiree Mattice asked if there is a way of putting that in for the methods of accomplishment? For example, if they were saying that the skill set was for exit interviewing, or if we saw one of the previous things were some courses that we had not heard about, and we were trying to figure out

that information, like art therapy type stuff, if there's a way that they can provide those accomplishments based on what they described was going to occur.

Salli Kerr reiterated that in this to make mention of the fact that if they're bringing in trainers to use the evaluations that the training providers already have as a part of that process, just to remind them that have a look at who you're paying to provide training and what they already have for evaluation. Betsey Crumrine said that, having written grants CJA grants, having helped agencies get these grants, and then having been on the other side of it, having been a recipient and having to do this stuff, it's a lot of work applying for these and often it's not a whole lot of money. It's 10 grand, it's 20 grand. That's not a whole lot of money. So, utilizing the evaluations that the trainers have is perfectly reasonable. We can't ask them how many more kids will be interviewed because of this training because they don't know. There's no way to get that number. We can ask a question like asking the training recipients how did this training change your way of doing business or how did it increase your skill or whatever -something that is concrete that they can answer but, we don't want to make it so cumbersome that people don't want to apply for the grant because it's not worth the hassle either, and that is sometimes how people feel.

Salli Kerr said she appreciated that point a lot. If what we're going do is ask the recipients of the training that little three or four questions survey, that's going to be, how did this really impact your ability to do your job? Or would you recommend this training be used again? It's important because who knows? Sometimes you go to these and think, I can't get that 2 1/2 hours back. Part of the process will be that we can provide them with those survey questions, or we can set a survey up or however it is that we collect that. The grantee is going to be responsible to get that from the people that are recipients of the training. But it really can be a three question Microsoft form, it does not have to be anything more. Betsey Crumrine said, for example, that the forensic interview training was hugely impactful for the rural region law enforcement entities. When people graduate, they don't get picked up by Washoe and Clark, they get picked up by a little 2 station police house in rural Nevada and they don't have a lot of training and they are the first responders on the scene and so these guys had no clue how to interview kids. So that training for the Rurals was hugely impactful and especially for that deputy that's brand spanking new. It's impactful because you are a first-year law enforcement officer and never had any experience with kids, this gave you the skills to be able to talk to kids and to know when to stop talking to kids, which is most important.

Dylan Nall said what she was hearing from everybody is keep it short, simple, and sweet. She didn't want to make this anymore difficult because it causes herself more work. She liked what Desiree, Sally, and Betsy had been saying. If you have a trainer and outside evaluation, provide DCFS that evaluation. You would just copy and paste that there, or the same if they provide a post- or pre-test. Then, what do you hope will be accomplished? If I'm sending 72 people to the forensic interview training now, I'm going to say I have 72 more forensic interviewers. Questions can be limited to like 2 sentences or a paragraph. We don't need to add more work for anybody. Salli Kerr said the only thing she would add, and this was to Desiree's earlier point, is some question which might be more in the back end of when we look at this, and you tell us what you hope to accomplish, where do we compare it to what was accomplished? Maybe we ask that in the quarterly report where we'd say, are your accomplishments still on track? Then why did we or didn't we accomplish that? There are a lot of times when outside forces are such that we didn't accomplish that because, for instance, the

whole world just went virtual. We all know there are plenty of ways now that we see impacts where we may not get it accomplished or may need additional resources or something.

Desiree Mattice said that every agency ultimately does their own evaluation process, and she know that from receiving some of the requests and NOFOs from them that there's some that do very good statistical evaluation and they have lots of numbers to provide and then others do more of that quality response just like what Betsy had described. If we give them the option that they can do this either way, that would be beneficial to us because we may get numbers with them and not from others. But either way, if we're able to evaluate and see that what they had requested for and received funding for is being accomplished.

Beverly Brown said language can be added saying, if you're providing a training, you know it's expected that there will be a survey or a pre- and post-test and then they'll be reporting back to the CJA. Just making it simple, like if you're doing training, we need these things. We need to know who was taking the training and this was the feedback we received from the Children's Bureau. We need to know who's taking the training, the intended number of people taking the training, how many people took the training, and then any data or information that comes out of survey or pre- and post- tests. Sometimes there's other activities besides training. The Great Basin Child Advocacy Center, when we started funding them a couple years ago, sent data that showed an increase in the number of forensic interviews they were doing, and that was perfect, an absolute great thing to show that there was this increase in their abilities to do forensic interviews.

Desiree Mattice said sometimes we have received those notifications or requests about attending a conference and the conference has so much information in it that they do have those little courses that are kind of offshoots, and some people attend one where somebody else may attend another. So having that feedback of what was accomplished during that time is beneficial. Dylan Nall said she liked changing the quarterly report, to reflect the progress of what they're funding and things like that. That's an easy fix from the quarterly reports that she fills out. Is there anything else that we want to change for the quarterly report? Salli Kerr said Dylan has managed the quarterly reporting really well, from several years ago when you couldn't get people to ever send it in or show up. Grantees expect now that they need to appear at least a couple times a year and provide reasonable documentation and that has been embedded in the culture on the ground as far as them knowing that they're required to do that. Dylan Nall added that they will be taught to give a verbal update too - just so they know instead of Dylan emailing them all the time. Desiree Mattice asked, if things are not being accomplished, what are your barriers? Are we seeking to see if they have a way to either get around those barriers or to continue to accomplish, do we want that information? It would be pertinent, especially if they say, oh well, it doesn't work anymore, then that would be kind of an end-all. But if they say well it's not available till this time, are they trying to accomplish it by that time?

Salli Kerr suggested something like, what supports do you need to be able to accomplish it? She would love to see the day when they come to the larger CJA committee and they say we have this barrier and because the committee has now said we want to be involved at what they do, spend some time brainstorming with these grantees how to overcome their barriers. We have great expertise in this group. Let's support them when they come and bring the expertise we have. Desiree Mattice had a question about the one-paragraph limit in the document. Was this for just one question or the whole document? Dylan replied that she was fine with a limit of 2 to 4

sentences per question. Desiree Mattice moved to approve the addition of this language into the NOFO and the quarterly reports for the upcoming fiscal year. Salli Kerr seconded. Motion approved unanimously.

7. For Possible Action: To review and add possible future agenda items – Dylan Nall, DCFS

Dylan Nall said she would provide the evaluation template from Judy Henderson and the Nevada Coalition to End Domestic Violence as an agenda item at the February meeting, along with the updated NOFO application.

8. For Information: Announcements – Salli Kerr, Chair

There were no announcements.

9. Final Public Comment (Discussion only: Action may not be taken on any matter brought up under this agenda item until scheduled for action at a later meeting) – Janice Wolf, Spokesperson

There were no comments.

10. Adjournment – Salli Kerr, Chair

Meeting adjourned at 11:07 AM.