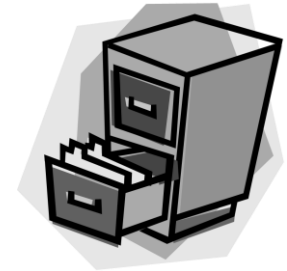


**State of Nevada – Department of Health and Human Services**  
**Division of Child and Family Services (DCFS)**  
**Notice of Privacy Practices**

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE READ IT CAREFULLY.**

Your health information is personal and private. The law says that we the Division of Child and Family Services, must protect this information. When you first asked for our help or services, you gave us information that helped us decide if you are qualified. It became part of your file, which we keep in our offices. Also in your file is information that is given to us by hospitals, doctors, and other people who treat you. A federal law says that we must give you this notice to help you understand what our legal duties are and how we will protect your health information.



***When is it okay for DCFS to share your health information?***

If you sign a special form called that tells us it is okay to share your health information with someone, then we will share it. You can cancel this at any time by notifying us in writing, but we cannot take back any medical information that has already been shared with your approval.

Your information can be shared without your okay when we need to approve or apply for services. We can also share it when we review our programs and try to make them better. Under the law, these uses are called treatment, payment, and health care operations.

The law says that there are some other situations when we may need to share information without your okay. Here are some examples:

***For your medical treatment and payment***

- ✓ When you need emergency care
- ✓ To tell you about treatment choices
- ✓ To help our business partners do their work
- ✓ To help review program quality

***For public health reasons***

- ✓ To help public health officials stop the spread of disease or prevent an injury
- ✓ To protect you or another person if we think you are in danger

***For your personal reasons***

- ✓ To tell your family and others who help with your care things they need to know
- ✓ To be listed in a patient directory
- ✓ To tell a funeral director of your death

***Other special uses***

- ✓ To help the police, courts, and other people who enforce the law
- ✓ To obey laws about reporting abuse and neglect
- ✓ To help government agencies review our work and investigate problems

***Other Uses of Your Medical Information***

We will not use or share your medical information for reasons other than those described in this Notice unless you agree to this in writing. For example, you may want us to give medical information

to a certain person; we will only do this with your written approval. Like wise, we would not use your information for marketing, sell your information, or share psychotherapy notes without your written approval.

### ***What are your rights?***

- You can ask us not to share your information in some situations. However, the law says that we do not always have to agree with you.
- If you are reading this notice on the Internet or on a bulletin board, you can ask for a paper copy of your own.
- You can ask to look at your health information and get a copy of it. You may be charged a fee for the copies based on Division policy. However, you need to remember that we do not have your complete medical record about you. If you want a copy of your complete medical record, you should ask your doctor or provider of health care. If you think something is missing or is wrong in your health record that we have, you can ask us to make changes.
- You can ask to have a copy of your health information provided in electronic format if it is available.
- You can ask us to give you a list of the times (after April 14, 2003) that we have shared your health information with someone else. This will not include the times we have shared your information for the purposes of treatment, payment, or health care operations.
- You may ask us to restrict the release of your health information to a health plan when you have paid out of pocket in full for items or services.
- You can ask us to mail health information to an address that is different from your usual address or to deliver the information to you in another way.



### ***What if you have a complaint?***

If you think that we have not kept our promise to protect your health information, you may complain to us or to the Department of Health and Human Services. Nothing will happen to you if you complain.

### ***What are our responsibilities?***

- Under the new law, we must keep your health information private except in situations like the ones listed in this notice.
- We must give you this notice that explains our legal duties about privacy.
- We must follow what we have told you in this notice.
- We must agree when you make reasonable requests to send your health information to a different address or to deliver it in a way other than regular mail.
- We must tell you if we cannot agree when you ask us to limit how your information is shared.

### ***Contact Information***

If you have any questions or complaints about our privacy rules, please contact us at:

Division of Child and Family Services  
Kathryn Martin Waldman  
HIPAA Privacy Officer  
6171 W. Charleston Blvd.  
Las Vegas, NV 89146  
Phone: (702) 486-7741  
Email: [kathrynmartin@dcfs.nv.gov](mailto:kathrynmartin@dcfs.nv.gov)

Or contact the US Department of Health and Human Services at:

Michael Leoz, Regional Manager  
Office for Civil Rights  
U.S. Department of Health and Human Services  
90 7<sup>th</sup> Street, Suite 4-100  
San Francisco, CA 94103  
Phone: (800) 368-1019; TDD: (800) 537-7697  
Fax: (202) 619-3818  
Email: [ocrmail@hhs.gov](mailto:ocrmail@hhs.gov)

The Division of Child and Family Services has the right to change this Notice and change the way your health information is protected. If that happens, we will make corrections and we will post it in our offices and on our website at: <http://dcfs.state.nv.us>