

**Washoe County Children's Mental Health Consortium**  
**Main Meeting**  
**September 15, 2022**

**1. Call to order**

- a. Chair called meeting to order at 10:02 am.
- b. Jacquelyn Kleinedler noted the break in July was due to her administrative assistant resigning. There will be new support from Kary Wilder and Susie Badger from Division of Child and Family Services (DCFS), Planning and Evaluation Unit (PEU).

**2. Introductions**

- a. **Voting Members Present:** Jacquelyn Kleinedler, Brittney Young, Ana De La Maza, Sarah Dearborn, Chris Empey, Jessica Goicoechea, Steve Reagan, Mala Wheatley, Dr. Jose Cucalon, Katie Metz, Misty Allen, Rebecca Arvans
  - i. Quorum Met
- b. **Non-Voting Members Present:** Joe Dufur, Mavis Major, Kary Wilder, Susie Badger, Megan Evans, Cori Fisher, Shannon Hill, Bev Burton, Mana Khawaja, Greyson Whitehorn, Char Frost, Kristen Rivas, Vanessa Dunn, Linda Anderson, Nick Mannering, Ann Polakowski, Zoe Houghton

**3. Public Comment and Discussion-** No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on the agenda as an item upon which action can be taken.

- a. Beverly Burton noted they completed the first module of training; the next two modules are scheduled for the following Mondays. There are about 20 people registered to attend from various programs. They will be hosting an additional module in November and then a training every quarter.
- b. Jacquelyn Kleinedler recommended Beverly share their flyer with her and she will help disseminate it by adding it to Google Drive.

**4. For possible action: Review and Approval of outstanding minutes**

- a. May 18, 2022 – Main Meeting
- b. June 16, 2022 – Main Meeting
- c. August 18, 2022 – Main Meeting

**Motion:** Brittney Young motioned to approve all outstanding meeting minutes with name corrections.  
**Seconded by:** Katie Metz  
**Vote:** Unanimous; motion carried.

5. ***For information only: Family Voice:*** A time to hear from families and those in attendance who work with families about their successes, challenges, and themes.
  - a. Brittney Young shared they are receiving several phone calls from parents that are having a difficult time communicating with schools. Parents are calling schools regarding transportation, waiting lists for childcare and Child Find, the schools are not returning phone calls. Brittney shared an example of a family seeking diagnosis with a six month wait list.
  - b. Ms. Kleinedler suggested Beverly share any updates and stats with the group.
  - c. Dr. Cucalon's agreed with Ms. Young's comment regarding wait times being six months to two years. He shared it is worse for non-English speaking families. Currently, the Ackerman Center will increase funding for more professionals who can provide this service. Nevada Early Intervention Services (NEIS) in Reno are adding pop up clinics to help in this area. Dr. Cucalon also stated from a report he received that the University Center for Autism and Neurodevelopment (UCAN) is also experimenting with a pop up clinic. Kathleen Burns- DNP and Dr. Cucalon are both pursuing training and certification as well as implementing Autism assessments using the Childhood Autism Rating Scale (CARS) evidence based tools. This approach is supported by most Medicaid plans and can help families enroll with Autism Treatment Assistance Plan (ATAP) and allow them to access other services much sooner, rather than waiting on everything given the above timeline.
6. ***For information only:*** Division of Child and Family Services update on State and local activities. – Jacquelyn Kleinedler
  - a. Ms. Kleinedler is working with Division of Family Services (DCFS) administrators to arrange for a meeting. She asked the group to send her any questions or specific programs they would like her to discuss with the administrators. She would like to meet with them no later than December and will report any updates to the Consortia.
  - b. Ms. Kleinedler opened the forum up for comment. No comments were made and Ms. Kleinedler suggested removing this item from the agenda. Katie Metz also agreed since there was no feedback to remove this item.
7. ***For information only:*** Washoe County School District update on currently available and anticipated services and supports for students and families including impacts of staffing shortages. – Megan Evans
  - a. Ms. Evans reported how the pandemic affected employment trends nationwide and has caused some changes to service levels in areas such as custodial services and transportation. There is also a nationwide teacher shortage and District has taken steps to ensure every child has an opportunity to learn from a highly qualified teacher.

- b. Ms. Evans noted the social emotional health and student safety have not been experienced the same degree of staffing shortages. She commented that they have a couple of Counseling and School Psychologist positions open and they continue to seek Safe School Professionals. There are 22 sites with mental health support and positions being added.
  - c. Brittney Young questioned if 504 plans and IEPs are being affected by the shortages and are they looking outside of the district to fill positions? She also noted that there is a shortage of speech therapist. Ms. Evans stated they are not looking outside the district at this time. Speech therapists are moving around to cover schools, and this is more of a stop gap until more therapists are hired.
  - d. Ms. Kleinedler suggested Ms. Evans could report back to the group any stats that are available about how many students are impacted by unfilled positions. Ms. Evans stated new programs and changes in the computer system are all taking time to catch up.
8. ***For information only:*** Medicaid changes and updates affecting youth and families in Washoe County. – Sarah Dearborn
- a. Ms. Dearborn gave an overview of some Medicaid updates that impact families and children. The State Plan Amendment (SPA) is under a 90 day pause for a Request for Additional Information (RAI) while the Centers for Medicare and Medicaid Services (CMS) review the plan. They are looking at moving some services from one area to another in the state plan, such as the Crisis Stabilization Center are outpatient based and may be better served under the rehabilitative services area rather than the original placement under the hospital reimbursement pages. Once this is approved it will move quickly.
  - b. In February, the finance committee approved Home and Community Based Services (HCBS) quarterly spending, to provide funding for a consultant to assist with recommendations for strengthening behavior health services available to children through Medicaid. This will include items like facilitating stakeholder engagement; conducting a gap analysis, providing recommendations and assistance with identifying authority needed for CMS approval for identified services; providing recommendations related to service delivery model; and assistance with fiscal impact and projections for identified services. The consultant, Health Management Associates (HMA) is working on scheduling one on one interviews with stakeholders to discuss the current children's mental health challenges. There will be an all-day meeting on Monday, September 19, 2022, it is open to the public. Please email Ms. Dearborn for an invite.
  - c. The Medicaid Services Manual (MSM) Chapter 400 is holding a public hearing on Tuesday, September 27, 2022, to approve the updated policy regarding Mental Health

and Alcohol and Substance Abuse Services – Provider Qualifications. This policy will help clarify the qualifications for Qualified Behavioral Aids and mental Health Peer Supporters, Qualified mental health Associates, and Qualified mental Health Professional providers.

- d. The Mobile Crisis Planning Grant Project and Core teams have been developing how Nevada will build the mobile crisis teams so they will be eligible under the enhanced Federal Medical Assistance Percentage (FMAP) offered through Section 1947 of the Support Act. Medicaid will most likely pursue a state plan amendment rather than a waiver to ensure the already covered crisis intervention services include the requirements needed and outlined for qualifying mobile crisis teams to receive enhanced FMAP.
- e. Quadrennial Rate Reviews (QRR)
  - i. NRS 422.2704 requires that, every four (4) years, the State of Nevada, Division of Health Care Financing and Policy (DHCFP) review the rate of reimbursement for each service or item provided under the State Plan for Medicaid to determine whether the rate of reimbursement accurately reflects the actual cost of providing the service or item. If the Division determines that the rate of reimbursement for a service or item does not accurately reflect the actual cost of providing the service or item, the Division must calculate the rate of reimbursement that accurately reflects the actual cost of providing the service or item and recommend that rate to the Director of Health and Human Services (DHHS) for possible inclusion in the State Plan for Medicaid.
  - ii. DHCFP has established a schedule for completing rate reviews by provider type. Surveys will be made available on this page for the designated providers. Completed surveys must be emailed to [QRR@dhcfp.nv.gov](mailto:QRR@dhcfp.nv.gov) in Excel format. Various channels may be used to notify affected providers of the availability of surveys for selected provider types to include: email and fax blasts from DHCFP's fiscal agent (Gainwell Technologies), correspondence to provider associations, Web Announcements on the Provider Portal, and updated postings on the bottom of this webpage.
  - iii. Provider surveys will request information regarding the Cost of Providing Service for each CPT/HCPCS/Revenue code allowed under the designated provider type. Providers should ensure that surveys are completed and submitted by the deadline listed on the survey. These surveys will help DHCFP

determine if the current reimbursement rates paid to providers accurately reflect the cost of providing the service or item.

- iv. The deadline for completing the surveys is Friday, September 16, 2022
- f. Certified Community Behavioral Health Centers (CCBHCs)
  - i. Six CCBHCs functioning under State Plan authority were impacted with a rate decrease due to the rebasing of their rates using the fiscal year that occurred during the pandemic.
  - ii. A Disaster Relief SPA was submitted on 9/14/22, to alleviate the impact of that rebasing and allow these providers to utilize their initial rate before rebasing occurred, while DHCFP can work simultaneously to amend state plan language to address the issue, rebasing the rate during the pandemic has caused.
- g. Specialized Foster Care Services provided under Medicaid's newest 1915(i) state plan option authority.
  - i. There are 12 enrolled Specialized Foster Care agencies throughout the state
  - ii. Providers are able to perform and get reimbursed for intensive in home supports and services as well as crisis stabilization services.
  - iii. DHCFP hosts monthly meetings with specialized foster care agencies to address any concerns or questions regarding the services.

**9. Discuss Consortium progress and plans for the remaining year:**

- a. Ms. Kleinedler recommended that going forward calendar invites will change how they are being distributed. We will cancel all recurring calendar invites and start fresh. This way we can keep the contact list updated and send out monthly calendar invites. Ms. Kleinedler asked for any recommendations, none were brought forth, therefore we will move forward with this plan.
- b. ***For possible action:*** Review, Discussion, and Approval of recommendations of Washoe County Children's Mental Health Consortium 2022-2023 Budget.
  - i. Ms. Kleinedler shared the WCCMHC budget had been approved in June. She noted that certain items (as indicated on the screen) such as the funds of \$3294 could be reallocated from Administrative Support to other funding. Other items such as the website and technical licenses were still accurate, although it was mentioned that they may consider adding a QR code to the marketing material, which could have an annual fee of \$100. Outreach items are good, the process of setting up a Mental Health event on October 24<sup>th</sup>. During the meeting Chris Empey mentioned they still need someone to help with social media. They may need to contract someone to help with the website, brochures help create some

videos. Ms. Kleinedler opened the discussion up to the group: Dr. Cucalon stated “I Echo the report in delay for Autism assessments through the state, ranging from over 6 months to up to 2 years. It is worse for non-English speaking families. There are current efforts by the Ackerman center in increasing funding for more professionals who can provide this service and NEIS here in Reno is adding pop up clinic schedules to help with this. UCANN also is trying the pop up clinic from a report I received recently. Both me and Kathleen Burns DNP are seeking training and certification , as well as trying to implement at our clinic flow appointments weekly for Autism assessments using the CARS evidence based tool , which is supported by most Medicaid plans and can help families enroll with ATAP and get other services much sooner, rather than waiting on everything given the timeline above. This is still a little way out, as we are currently trying to find the right way for us to implement these appointments into our workflow where it is sustainable for the long run”

- c. *For possible action:* Review, Discussion, and Approval of Workgroups and workgroup recommendations including:

- i. Social Media and Information Workgroup Recommendations/Updates

- 1. Ms. Metz shared that the Social Media workgroup is need of a website designer since Lexi left that position sits empty. She is asking if anyone knows of someone that can assist or can spread the word. If there is no support for this position the workgroup may need to pause until it is filled. There is a meeting tomorrow, September 16<sup>th</sup> at 9:30am, please join if you are interested. Ms. Kleinedler reminded everyone that three voting members must be present for the meeting. Please email Ms. Metz or Ms. Kleinedler if you know someone that may want to help with the website.

**10. *For possible action:*** Consortium Member Announcements to give Voting Members a chance to share any updates they may have and for discussion and recommendations on issues to the Voting Members.

- a. None

**11. *For possible action:*** Date for next meeting and agenda items.

- a. October 20, 2022 from 10:00am – 12:00pm via Zoom
  - b. For any October 20<sup>th</sup> agenda items please email them to Mr. Kleinedler.

**12. Public Comment and Discussion** – No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on the agenda as an item up which action can be taken.

- a. Mavis Braxton commented about how heartfelt some of the WCCMHC initiatives are. She stated several private inpatient facilities have limited bed availability. PEDs in ERs and some must go to Las Vegas, and it becomes a hardship for families and is challenging after a week or two in the hospital and they have no psychiatric follow up. Mobile Crisis come out to evaluate in home sometimes. She gave a shoutout to Quest – Meadows, an expensive advocate for expansion of Mobile Crisis and UNR to come to the south Meadows location and may have a quicker response for PEDS in a crisis. Sitting in an ER room is not helpful to families and children. Ms. Kleinedler suggested that Ms. Braxton add her email to the chat.

### **13. Adjournment**

- a. Chair adjourned meeting at 11:43 PM

#### **Chat Comments:**

From Me to Everyone 09:36 AM

Good morning and Welcome to the WCCMHC main meeting! Please enter your name, title and organization in the chat for the record.

Susie Badger/Admin Assistant/ DCFS - PEU

From Jacquelyn Kleinedler to Everyone 10:03 AM

Google Drive Link: <https://drive.google.com/drive/folders/1Mg0cnG5dTxP063cJRtZnsb1u-T0-v2e?usp=sharing>

From Brittney Young-nvpep.org (She/They) to Everyone 10:03 AM

Good Morning Everyone - Brittney Young- Nevada PEP - byoung@nvpep.org - Voting Member

From Jessica Goicoechea to Everyone 10:03 AM

Jessica Goicoechea, WCHSA, voting member

From Linda Anderson to Everyone 10:03 AM

Linda Anderson, Nevada Public Health Foundation

From Cori Fisher, Reno Housing Authority to Everyone 10:03 AM

Cori Fisher, Reno Housing Authority, guest

From Ana De la Maza to Everyone 10:03 AM

Good morning - Ana De la Maza, Quest Counseling, voting member

From Greyson Whitehorn (they/them) to Everyone 10:03 AM

Greyson Whitehorn, Youth Move Nevada/Nevada PEP

From Steve Reagan to Everyone 10:03 AM

Steve Reagan Reagan Home

From Misty Allen to Everyone 10:03 AM

Misty Allen, NV Office of Suicide Prevention

From Katie Metz to Everyone 10:03 AM

Good morning, Katie Metz - Community Services Agency, voting member

From Char Frost (she/her) to Everyone 10:03 AM

Char Frost, Statewide Family Network Director, Nevada PEP

From Chris Empey-WCDJS to Everyone 10:04 AM

Chris Empey, Washoe County Juvenile Services, voting member; CEmpey@washoecounty.gov

From Amna Khawaja to Everyone 10:04 AM  
Amna Khawaja - Nevada DCFS System of Care Grant Unit  
From Vanessa Dunn - Belz & Case Government Affairs to Everyone 10:04 AM  
Vanessa Dunn, Belz and Case Government Affairs  
From Joe to Everyone 10:04 AM  
Joe Dufur, Executive Director of Safe Talk For Teens. joe@safetalkforteens.org  
From Bev Burton to Everyone 10:04 AM  
Bev Burton, Nevada DCFS System of Care Grant Unit  
From shannon hill to Everyone 10:04 AM  
Shannon Hill, DCFS System of Care Grant Unit  
From Kristen Rivas to Everyone 10:04 AM  
Kristen Rivas DCFS PEU  
From Mala Wheatley to Everyone 10:04 AM  
Mala Wheatley Pacific Behavioral Health, Voting member  
From Megan Evans WCSD to Everyone 10:05 AM  
Megan Evans Crisis Mental Health Professional with WCSD  
From Dr. Jose Cucalon Calderon FAAP to Everyone 10:05 AM  
Jose Cucalon Calderon MD General pediatrician for Renown Childrens hosp and UNR Med PEds. Voting member  
From Kary Wilder to Everyone 10:06 AM  
Kary Wilder, DCFS Planning & Evaluation Unit, Admin Support  
From Nick to Everyone 10:08 AM  
Nick manning safe kids and renown trauma  
From Anthony Lee to Everyone 10:10 AM  
Anthony Lee Interim Program Manager for Mobile Crisis in Las Vegas and Reno  
From Mavis's iPhone to Everyone 10:16 AM  
Mavis Major, Ph.D.  
Guest  
NASW  
And  
Nevada Board of behavioral health advisory council  
From Dr. Jose Cucalon Calderon FAAP to Everyone 10:21 AM  
I echo the same from child find. ASD dx is longer than that across the state.  
Wait times range from over 6 months to 2 years. There are multiple efforts currently on trying to make those wait times shorter  
From Rebecca Arvans to Everyone 10:22 AM  
If people qualify for SRC services, they can get evaluated through us as an option in some cases. The waitlist issue is huge in this area. I'm happy to help guide families where it's appropriate.  
From Dr. Jose Cucalon Calderon FAAP to Everyone 10:24 AM  
It will take some time though, we are working on getting it established into our workflow in a sustainable manner  
From Dr. Jose Cucalon Calderon FAAP to Everyone 10:38 AM  
Will be right back  
From Brittney Young-(She/They)- nvpep.org to Everyone 10:48 AM  
Where can we find that dashboard?  
From Chris Empey-WCDJS to Everyone 10:53 AM  
<https://dhcfp.nv.gov/Pgms/CPT/ABA/>  
From Brittney Young-(She/They)- nvpep.org to Everyone 10:54 AM  
Thank you Chris  
From Dr. Jose Cucalon Calderon FAAP to Everyone 11:03 AM



Are they by practice site or by physician?

Thank you for that info Sarah

From Joe to Everyone 11:06 AM

I apologize but I have to leave the meeting. Have a great day everyone!

From Brittney Young-(She/They)- nvpep.org to Everyone 11:07 AM

Yes, thank you for the information Sarah

From Misty Allen to Everyone 11:22 AM

Take care everyone, I must go to a presentation. Thank you for all of your great work.

From Dr. Jose Cucalon Calderon FAAP to Everyone 11:25 AM

How about we model the resources available in a format that reflects the SEEK ACE screening?

That way practices can see that there are local resources for all questions we ask, despite there being no reimbursement at the time

From Rebecca Arvans to Everyone 11:27 AM

I have to jump off for another meeting! Thank you!!

From Dr. Jose Cucalon Calderon FAAP to Everyone 11:29 AM

I do have to jump off, thanks for all the great work you all do!

From Sarah Dearborn, Nevada Medicaid to Everyone 11:29 AM

Dr. Cucalon - regarding the QRR surveys, the email blasts go out to everyone enrolled under the

Provider Type being surveyed. To access the survey directly, please visit

<https://dhcfp.nv.gov/Resources/Rates/QRR/>, so your Provider Type Group can fill one out as well as the individual providers can fill one out.

From Katie Metz to Everyone 11:36 AM

kmetz@csareno.org - social media workgroup interest

From Mavis's iPhone to Everyone 11:43 AM

[Mavis.braxton@yahoo.com](mailto:Mavis.braxton@yahoo.com)