

## Washoe County RIMS Summary

- 56 people responded to the survey; 47 met the criteria for inclusion in the data analysis

A description of the 56 respondents' roles in the project is:

- 21 Mental Health Providers
  - 10 Community service providers
  - 8 Supervisors/Administrators
  - 6 Parents
  - 1 Youth (age 10-18)
  - 2 System of Care Staff
  - 1 Member of the faith community
  - 1 Interested community member
  - 4 Other (early intervention provider, non-profit management consultant, treatment home provider, and specialized foster care provider)
  - 3 No information
- Readiness score for participants was 2.85 out of 5.00; Washoe County's score was in the below average range and falling within the first standard deviation below the mean.
  - The Washoe County site received the highest ratings on items that reflect recognition of the needs for more services in the communities, a commitment to measuring progress, and a willingness to work together.
  - Of the 9 highly ranked items, 5 of them address issues related to the planning for and design of services.
  - It also appears that the requirement for integrated services across child-serving agencies as delineated in NRS 433B, has had an impact on the organization and the delivery of services, providing an important foundation for system of care development.
  - The 11 low-ranking items involve facets of the system of care that are not typically seen in early stages of implementation. Of the 11 lowest ranked items, 6 involve families and youth, and address the actualization of the commitment to families being in place. Putting the commitment into practice is the next phase.
  - Low rankings offer clear guidance on what needs to be addressed to develop a system of care.

### Ranking of Components

Understanding Comprehensive Services Needs	3.08
Shared Goals across Stakeholders	3.03
Evaluation	2.70
Community Involvement	2.68
Committed Stakeholders	2.66
Commitment to Family & Youth Partnerships	2.64

Washoe County has rated their site highly on Understanding Comprehensive Service Needs and Shared Goals across Stakeholders. When considering the least ready area, the component Commitment to Family & Youth Partnerships is the area where the most work is needed. It should be noted that all 6 of the domains are scored low, below the average of other sites that have been assessed. Even though there are many items within each component that are scored high, the overall score of the component may be offset by several lower scores, which is why it's important to look within in component to see both the highs and lows.

## Actions Steps

### Most Ready:

- There is a felt need for services within the community by the stakeholders.
- There is a commitment to measurement of progress and outcomes.
- There is a willingness to work in a fair, inclusive, and open manner.
- The staff and the community partners have a demonstrated knowledge of characteristics of the population to be served.
- There is a commitment from leadership at major child serving systems that a family-driven, youth-guided system of care is essential to success.
- The agency that received the funds has a history of positive audits and has disclosed any fiduciary or subcontracted agent that will manage funds.
- There are well trained, culturally competent, flexible personnel working in the system.
- Services are being designed to be customer driven and strength and solution focused.
- The community partners are willing to have open discussions and come to agreement on what some of the barriers and obstacles are to making the changes necessary to have a system of care.

### Least Ready:

- There is a dedicated amount in the budget to go to the family organizations.
- There has been a study that provides insight into the barriers to change within the community.
- The community has dedicated sufficient resources to support cultural & linguistic proficiency.
- There has been a comprehensive assessment within the community of where the gaps are in terms of resources.
- Family members and youth are active members of the community system of care initiative.
- There is a will-defined, clear, and articulated decision-making structure.
- The community is being provided with examples of what following the values and principles of the system of care looks like in order to understand what a shift in thinking and practice it is from how they currently serve children and families.
- Youth people are being provided support and training so that they can participate fully and comfortably in system of care planning, implementation oversight, and evaluation.
- Key family contacts and youth leaders have been identified prior to the application submission so that the groups are ready to roll once the funding is received.
- Community organizations such as faith-based groups have participated in the planning process.
- Everyone—community partners, leaders, families, and youth—understand the principles on which the new system will be built and share the same values.

**The results of the initial readiness assessment of Washoe County community are moderate. The respondents' ratings indicate that although there is the beginning of a foundation on which to build a system of care, there is much work to be done in this effort is to be successful.**