

Nevada Youth Training Center (NYTC)
 Quarterly Status Report
 April 1, 2004 to June 30, 2004

Item 1: Incidents Involving the Use of Room Confinement

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Number of Incidents:	114	146		
<p><u>Comments:</u></p> <p>Nine youth (6.5% of total population) were responsible for 48 incidents of Room Confinement. That comprises an average of 5.33 placements per youth from these nine youth and represents one third (33%) of the total room confinements. Thirty-two youth (23% of total population) were repeat placements in Room Confinement averaging 3.78 placements per youth totaling 121 placements for these thirty – two youth cumulatively and representing 83% of total room confinements.</p> <p>In comparison to last quarter the institution experienced a 6% decline in youth physical altercations; however, the facility experienced a 17% increase in youth incidents of Major program disruptions. (Major program disruptions can be defined as any incident that would disrupt normal programming requiring a youth to be removed from an activity or area for a period of time.)</p>				

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Item 2: Incidents Involving Use of Force

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Number of Incidents:	89	89		
<u>Comments:</u> Three youth (2.2 % of total population) accounted for 21.7 percent of total Uses of Force. Although the Number of incidents of use of force remained the same, the institution saw a gradual decline in use of force during each month of the quarter consecutively. April - 40 incidents, May - 30 incidents, and June - 19 incidents.				

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Item 3: Child Protective Services Reports

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Number of Reports:	3	2		
<u>Comments:</u> Two allegations of abuse were reported to CPS. The allegations were unsubstantiated.				

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Item 4: Investigations Conducted of Use of Force and Other Incidents

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Number of Investigations Conducted:	89	89		
Number of Use of Force Investigations:	89	89		

Comments:

Three youth were involved in 22.5 percent of the Use of Force incidents. As a result of Incident Review Team investigations, two staff were re-trained in Handle With Care and one Letter of Instruction was issued this reporting quarter.

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Item 5: Group Supervisor to Youth Ratios

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
6am to 2pm Shift:	1:10	1:11		
2pm to 10pm Shift:	1:10	1:10		
10pm to 6am Shift:	1:19	1:18		

Comments:

Eight additional direct care staff were hired and received training in an 80 hour training academy and 80 hours of On-The-Job training during the quarter.

In addition to Orientation, the training academy included the following subjects: Understanding the Juvenile Justice System; Juvenile Rights; Verbal Crisis Intervention; Handle with Care; Use of Force; Working with Youth with Mental Health Diagnosis; Supervision Principles; Room and Person Searches; Advanced Security Practices; Suicide Prevention; Child Abuse and Neglect Reporting; Emergency Situations; Behavior Observation and Recording; First Aid and CPR; Ethics in Corrections; and Agency Specific Policies.

The current census is below NYTC's capacity of 160; therefore, the facility is able to maintain the above reported ratios with 2 staff called to active duty in Iraq and 9 other direct care positions still vacant as of June 30, 2004.

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Item 6: Professional Level Counselor to Youth Ratio

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Counselor to Youth Ratio:	1:44	1:23		

Comments:

Two Mental Health Counselor II positions were hired this quarter (April 12, 2004; June 1, 2004).

The Mental Health Counselor II position recruitment remains open to fill the one remaining vacancy.

The Licensed Psychologist I position remains open.

The Substance Abuse Counselor Position was filled on April 12, 2004.

NYTC has a capacity of 160. The current census is below capacity; therefore, the facility is able to meet the required ratio of 1:25, or less, with six Mental Health Counselor position filled.

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Item 7: Behavior Management/Crisis Intervention Staff Training

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Number of Staff Receiving Behavior Management/Crisis Intervention Training:	91	61		

Comments:

Training in Handle with Care

<u>Date</u>	<u># of Staff Trained</u>
04/21/04	9
06/11/04	14
06/21/04	15
06/23/04	9

Non-Violent Crisis Intervention Training

<u>Date</u>	<u># of Staff Trained</u>
4/20/04	9
6/22/04	5

All staff working directly with youth, with the exception of three staff (two academic teachers and one group supervisor) that did not receive certification based on lack of physical capacity in completing the technique, are certified in the Handle with Care techniques. These staff will have the opportunity to take the class again in August 2004. The Group Supervisor (direct care staff) is currently assigned to the 10pm to 6am shift.

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Item 8: Submission and Resolution of Grievances

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Total Number Submitted:	15	29		
Number Denied:	6	16		
Number Upheld:	9	13		

Comments:

No appeals filed during this quarter. The majority of the grievances, both those denied and those upheld, were of a general nature that targeted rules, staff decisions and point system scores. Several youth filed grievances about a problem with mosquitoes prior to the facility spraying an insecticide to correct the problem, which was experienced at the same time by the Elko community.

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Item 9: Youth Arriving at NYTC with Prescriptions for Psychotropic Medications and Timing of Mental Health Examinations of Such Youth

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Number of Youth:	7	5		
Time period between admission and on-site psychiatric assessment/medication monitoring				
1 –7 days	1	4		
8 – 15 days	5	0		
16 – 23 days	0	1		
24 – 30 days	1	0		

Comments:

No lapses of services have occurred.

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Item 10: Quality Assurance Reports

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Number of Reports:	1	1		
<p><u>Comments:</u></p> <p>On June 24 – 25, 2004, the internal Nevada Youth Training Center QA Review Team (Head Group Supervisor, an Assistant Head Group Supervisor, a Mental Health Counselor II, a Teacher and the Assistant Superintendent), along with the DCFS Social Worker Manager III from Elko and the Clinical Program Planner I with Youth Correctional Services, participated in the quarterly Quality Assurance review. The team reviewed the eighty-four ACA standards, developed questions for interviews of staff relating to the eighty-four standards under review and conducted a sampling of interviews of staff that represented all positions and shifts. The team reviewed statewide and facility policy drafts for comments and discussion.</p> <p>See the attached Quality Review Summary for the second quarter prepared by an interdisciplinary team of staff representing Juvenile Corrections and Child Welfare.</p>				

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Item 11: Progress on Hiring of Personnel and Formation of Quality Assurance Program

Comments:

The framework for conducting quality assurance across Division of Child and Family Services programs is in the early phases of development. The National Resource Center for Organizational Improvement is providing technical assistance. Three Quality Assurance Specialists and one Systems Advocate have been hired. The National Resource Center for Organizational Improvement has provided two technical assistance workshops to develop the framework for providing quality improvement across DCFS programs.

Within Youth Correctional Services, staff enhancements have been made. One Senior Youth Parole Counselor position has been temporarily designated as the training coordinator for Youth Correctional Services. One youth corrections position has been designated to coordinate policy reviews and revisions for Youth Correctional Services; this person now coordinates and provides a continuum of efforts with the DCFS QA team. The following have taken place:

- A strategic plan for training has been developed.
- A comprehensive 160-hour competency-based training program for new staff has been developed and implemented. The first 160-hour program was taught at NYTC in March of 2004.
- Training curriculum now in use meets the requirements of the American Correctional Association and Nevada Peace Officers Standards Training.
- Key corrections and parole staff have been trained in the use of the Logic Model for developing program improvement plans.
- An independent contractor has been hired to assist in defining standards for training, developing use of force and disciplinary/confinement training materials, conducting on-site evaluations of existing practices, and developing an internal quality assurance process.
- American Correctional Association standards are being incorporated into the quality assurance process.
- A baseline quality review took place at NYTC on March 24-25, 2004; two of the newly hired Quality Assurance Specialists participated in the review.
- A quarterly quality review schedule has been developed and internal staff are being trained to conduct quality reviews.

This page will need to be updated regarding the QA Program – to be discussed during conference call on Tuesday morning.