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Governor



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Director

State of Nevada
**Department of Health and
Human Services**

Division of Child and Family Services

Strategic Plan – Partner Presentation



12/4/2020

Helping people. It's who we are and what we do.

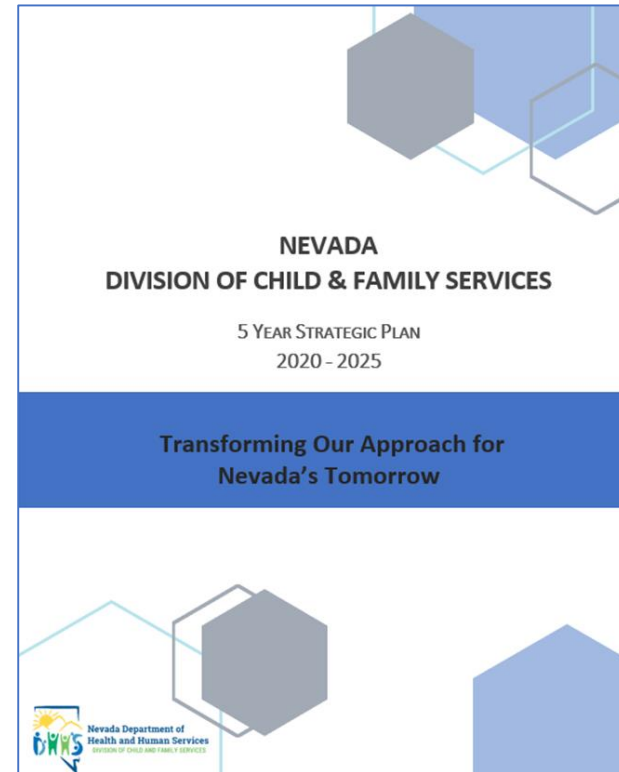


Agenda

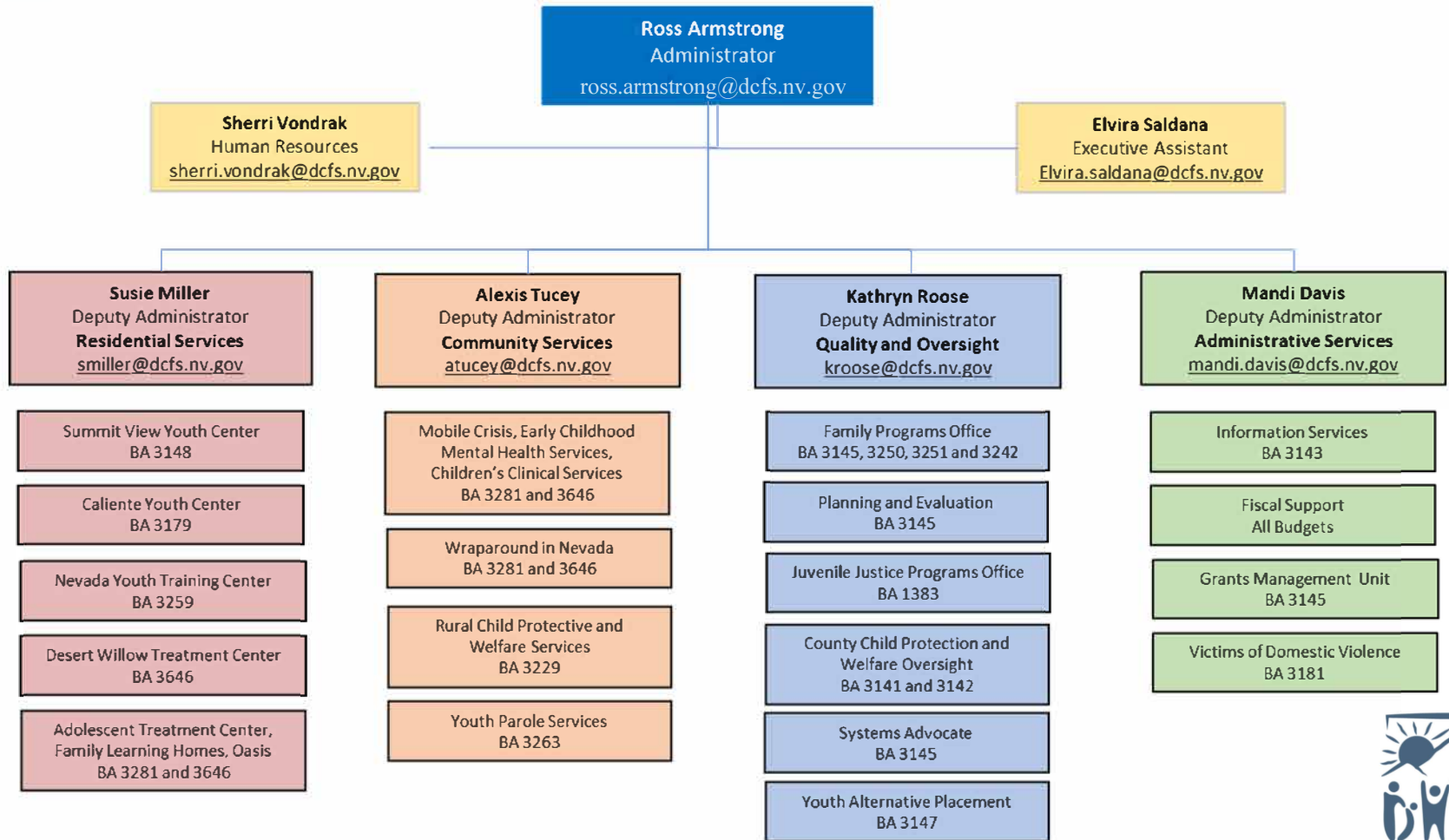
1. DCFS Background
2. Plan Development
3. 5 Keys to Transformation

DCFS Background

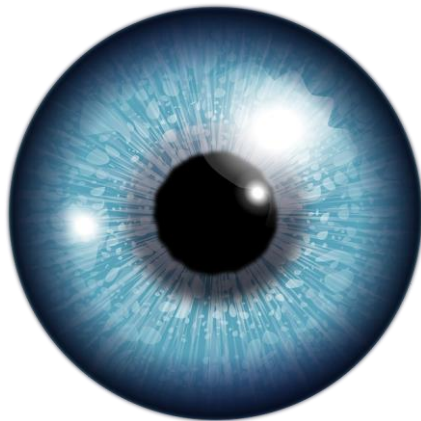
- Senate Bill 611 of the 1991 Legislative Session
- Duties officially transferred in 1993
- Currently 4 Major Systems
 - Child Welfare
 - Children's Mental Health
 - Juvenile Justice
 - Victims of Crime



Organizational Chart



Plan Development



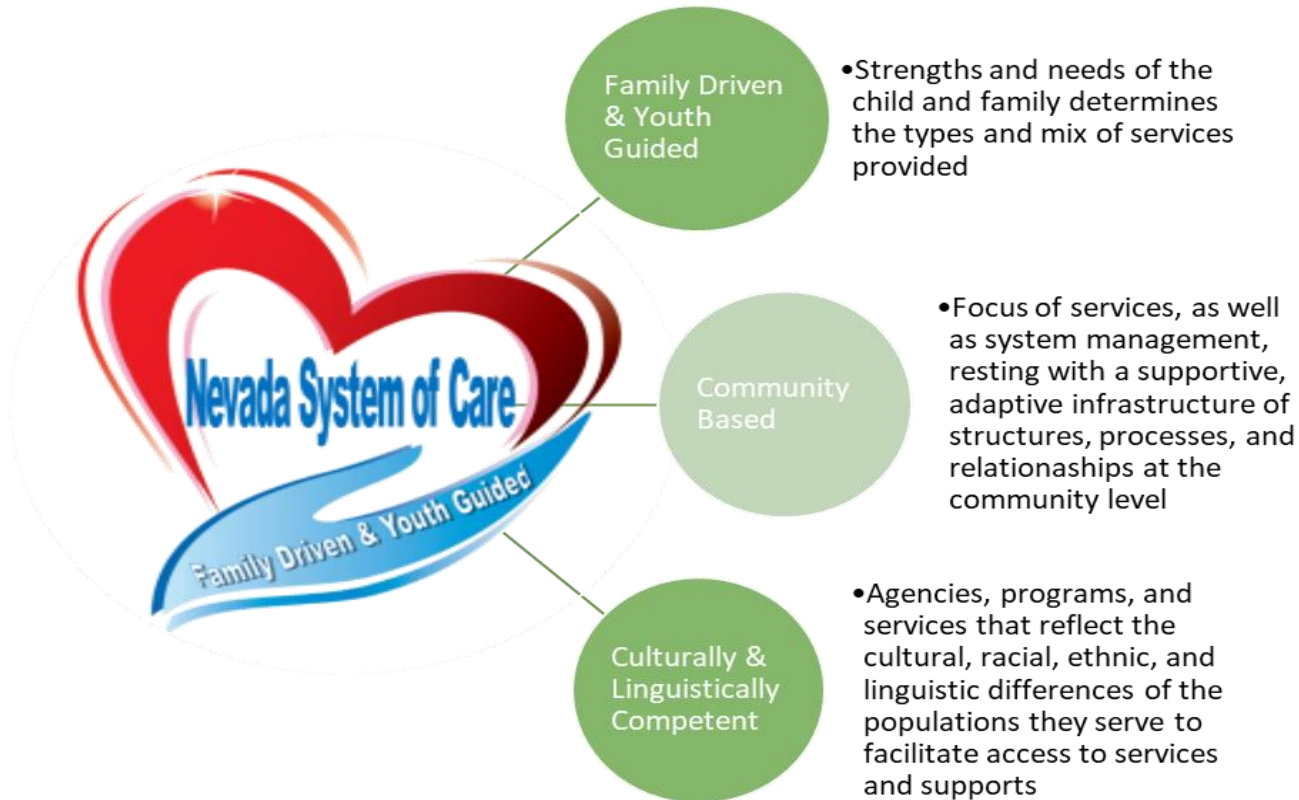
- Vision 2020 Process
 - Safe, Healthy, Thriving
 - Surveys
- 5 Major Themes
 - Assigned to agency leadership to develop
- Values
 - Governor's Governing Values
 - System of Care

True to Our Values



- Integrity
- Service
- Optimism
- Collaboration
- Inclusiveness
- Action
- Leadership

System of Care Core Values





Five Keys to Transformation



The 5 Keys...



Robust Community
Engagement

Mature Structure for
24-hour care



Commitment to DCFS
Team Member Success
& Development

Strong Exit Path for
Families



Program Centered Use
of Data & Technology



Robust Community Engagement

- Desired Outcomes
 - Improve collaboration with common goals in each community
 - Increased Transparency
 - Quality, quantity, and diversity in engagement
- Key Actions
 - Assess current engagement – community mapping
 - Identify community engagement data
 - Active engagement
 - Feedback
 - Evaluation of success





Mature 24-Hour Care Structure

- Desired Outcomes
 - Sufficient placement options in each community to meet the identified needs of the children and youth
- Key Actions
 - Assess current structure design
 - Build regulatory or other framework for ideal structure
 - Focus on filling gaps
 - Strategic financing
 - Regular review and evaluation

Commitment to DCFS Team Member Success & Development

- Desired Outcomes
 - Recruitment and retention of well-qualified team members who can achieve satisfaction with their careers and workplace
- Key Actions
 - Streamline Recruitment
 - Effective Onboarding
 - Supervisor Development
 - Team Resource Development
 - Evaluation





Strong Exit Path for Families

- Desired Outcomes
 - Families can exit services, access supports, and utilize their skills to overcome challenges without returning to our systems involuntarily
- Key Actions
 - Review Involuntary Returns
 - Model Review and Adoption
 - Adopt Plan Approach
 - Financing Success
 - Evaluation

Program Centered Use of Data and Technology

- Desired Outcomes
 - All programs use data to guide practice and evaluate outcomes
- Key Actions
 - Data Inventory
 - Data Decisions
 - Report Improvement
 - Team Training and Support
 - Cultural Change

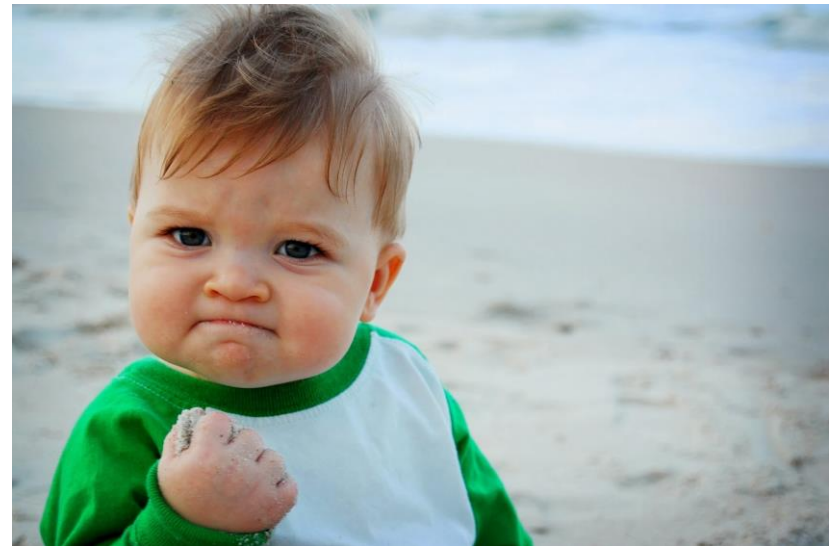


Battle Born Priorities

- Elevating Education
- Government Efficiency and Innovation
- Infrastructure, Energy, and Environment
- Improving Safety, Security, and Justice
- Expanding Economic Opportunity & Growing a Skilled Workforce
- Promoting Healthy & Resilient Communities

Strategies for Success

- Tools and resources for DCFS team members to incorporate the plan into their every day work
- Transparency with benchmarks
- Aligning new requests for action with the most appropriate key





Questions

